

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property Organization
International Bureau



(43) International Publication Date
11 October 2001 (11.10.2001)

PCT

(10) International Publication Number
WO 01/75658 A2

(51) International Patent Classification⁷: **G06F 17/00**

(21) International Application Number: **PCT/US01/06186**

(22) International Filing Date: 26 February 2001 (26.02.2001)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:
09/543,090 4 April 2000 (04.04.2000) US

(71) Applicant: **CURRENEX, INC. (US/US)**; 3565 Haven Ave., Menlo Park, CA 94025 (US).

(72) Inventors: **MIREK, Lori**; 3 Brady Pl., Menlo Park, CA 94025 (US). **WENTZ, Larry**; 62 West Garden Rd., Larchmont, NY 10538 (US). **KLECKNER, James**; 1855 Cowper St., Palo Alto, CA 94301 (US). **SPECHT, William**; 895 W. Olive Ave., Sunnyvale, CA 94086 (US). **ARROTT, Matthew**; 1503 Escobita Ave., Palo Alto, CA 94306 (US). **BRAM, Alan**; 431 Eureka St., San Francisco, CA 94114 (US). **STRELLIS, Eric**; 1107 Ordway St.,

Albany, CA 94706 (US). **SANBORN, Ted**; 17 West Elm St., Darien, CT 06820 (US). **WALKER, Jeffrey**; 90 Knollwood Ln., New Canaan, CT 06840 (US). **KOPF, George**; 1132 Paloma Ave. #1, Burlingame, CA 94010 (US). **YOUNG, Kevin**; 2000 Trousdale Dr. Apt. 205, Burlingame, CA 94010 (US).

(74) Agent: **PARK, Richard**; 508 2nd Street, Suite 201, Davis, CA 95616 (US).

(81) Designated States (national): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CR, CU, CZ, DE, DK, DM, DZ, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, TZ, UA, UG, UZ, VN, YU, ZA, ZW.

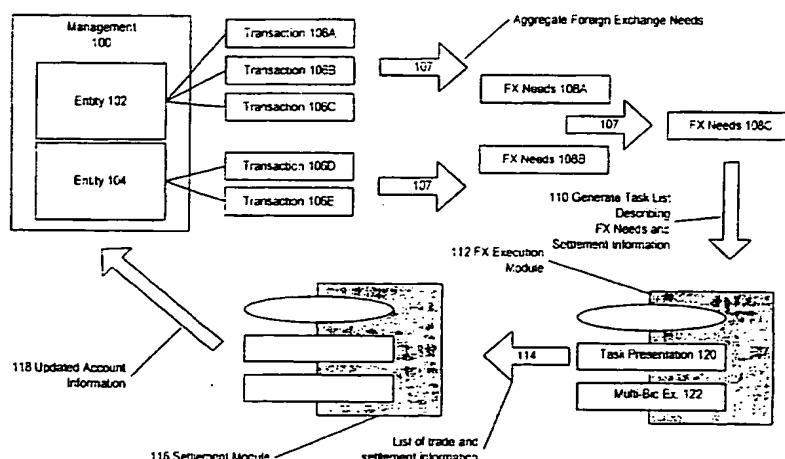
(84) Designated States (regional): ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GW, ML, MR, NE, SN, TD, TG).

[Continued on next page]

(54) Title: SYSTEM FOR MULTI-BID FOREIGN EXCHANGE WORKFLOW AUTOMATION



WO 01/75658 A2



(57) Abstract: A distributed network system supporting foreign exchange execution is described. The system allows customers to receive competitive price quotes to meet foreign exchange needs from dealers through a multi-bid foreign exchange execution process. This process encourages dealers to place more competitive price quotes while also increasing the number of price quote requests that dealers receive from their customers. The resultant win-win situation, as well as lower handling costs afforded by automatic exchange of settlement information makes the system attractive to both customers and dealers. Embodiments of the invention can be used to support foreign exchange workflow automation within a business concern. The system can be integrated with other enterprise systems to provide efficient execution that reduces the likelihood of errors, increases oversight of traders, and can reduce trading costs.

WO 01/75658 A2



Published:

— without international search report and to be republished upon receipt of that report

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

UNITED STATES PATENT APPLICATION

OF

5

LORI MIREK
LARRY WENTZ
JIM KLECKNER
BILL SPECHT
10 MATTHEW ARROTT
ALAN BRAM
ERIC STRELLIS
TED SANBORN
JEFF WALKER
GEORGE KOPF
15 AND
KEVIN YOUNG

20

FOR

25

SYSTEM FOR MULTI-BID FOREIGN EXCHANGE

WORKFLOW AUTOMATION

PREPARED BY WILSON SONSINI GOODRICH & ROSATI

BACKGROUND OF THE INVENTION

Field of the Invention

This invention relates to the field of foreign exchange of currencies. In particular, the invention relates to systems, methods and apparatuses for providing 5 improved workflow and multi-bid foreign exchange using networked computers.

Description of the Related Art

Background: The Foreign Exchange Market

The foreign exchange market is considered to be the largest and most liquid market in the world. The Federal Reserve Bank of New York estimated, in 1998, that 10 the daily turnover was around \$1.5 trillion a day. See, The Foreign Exchange Market in the United States, Sam Y. Cross, Federal Reserve Bank of New York, available at <<http://www.ny.frb.org/pihome/addpub/usfxm/>>, p. 15, *hereinafter Cross*.

Single foreign exchange transactions in the \$200 million to \$500 million range are not uncommon. Id. Further, changes in exchange rates may occur as often as 15 twenty times a minute. Id. Unlike stocks and some commodities, which are market traded, foreign exchange is primarily an over-the-counter market. There is no such thing as the "price" for a particular transaction. Rather, each dealer, bank, broker, or other trading source, provides their rate for each transaction that is proposed to it.

Thus, the foreign exchange market as a whole is a largely unregulated, global 20 market that operates twenty-four hours a day. Some definitions will be helpful in understanding the market.

Definitions

Foreign Exchange

The term "foreign exchange" refers to money denominated in the currency of 25 another nation, or group of nations. See Cross, p. 9. As such, a person who exchanges money denominated in her/his own nation's currency for money denominated in another nation's currency acquires foreign exchange. Id. This is true irrespective of

the size of the transaction; the person performing the transaction; or the form of money being acquired, e.g. notes, bank deposits denominated in another currency, claims denominated in another currency, etc. The term will sometimes be referred to by the commonly used abbreviation "FX".

5 Foreign Exchange Transaction

Thus, a "foreign exchange transaction" is a shift of funds, or short-term financial claims, from one country and currency to another. Id.

Foreign Exchange Market

10 The "foreign exchange market" refers to the global network of dealers engaged in trading around the world. C.f. Cross, p. 9.

Exchange Rate

15 The term "exchange rate", sometimes referred to as a "price quote" or "rate", is the number of units of one nation's currency that must be surrendered in order to acquire one unit of another nation's currency. Id. However, at any given time there are multiple exchange rates for a given currency, e.g. for different buyers or dealers and different types of foreign exchange transactions.

Abbreviations

20 A variety of common foreign exchange conventions will be used to identify currencies according to the commonly used three-letter abbreviation: USD = United States Dollar; DEM = Deutschmark; JPY = Japanese Yen; EUR = Euro; etc. Thus, EUR 500 refers to five hundred Euros. Similarly, the United States convention of using T+N to refer to a settlement date *N* days ahead of the current day will be used. Thus, T+2 means a settlement two days from today.

Payment and Settlement

25 Every nation has its own payment and settlement practices. See Cross, pp 11-13. The term "payment" refers to the transmission of an instruction to transfer value

that results from a transaction. The term "settlement" refers to the final transfer of the value specified in the payment instructions.

Thus, when two traders enter a deal, e.g. WidgetCo buys JPY 100,000,000 for USD 1,000,000, spot, the traders have agreed to the terms of the transaction. Payment 5 occurs when settlement instructions are transmitted. Settlement, or execution, of that transaction does not occur until later. In most transactions, there are two transfers of money value in opposite directions.

Foreign Exchange Need

10 The term "foreign exchange need" refers to a need for an amount of foreign exchange at a particular time. Thus, in the above example, WidgetCo had a foreign exchange need for JPY 100,000,000 two days hence—since spot trades settle at T+2 in the United States at present.

Programs, Modules, and Computers

15 A "program" is a sequence of instructions that can be executed on a computer. The program may comprise source code, object code, byte code, and/or any other sequence of instructions that can be executed on a computer.

A "computer", or computer system, refers to a computer, a group of computers coupled in communication, and/or some other type of computing device.

20 A "module" is a logical entity comprised of one or more programs related to one another for providing a function. Additionally, a module can be comprised of one or more modules. A single module may be implemented across a number of computers. For example, in a client-server architecture, a module might be comprised of client side programs for execution on a client computer as well as server side programs for execution on a server computer.

25 Trading Modalities

The accessibility that particular individuals have to different rates and trading modalities will vary greatly. In 1998, the Federal Reserve Bank of New York identified ninety-three major foreign exchange dealers, most of whom were

commercial banks. See Cross, p. 23. In this role, they serve as intermediaries for corporate clients and also as market makers. Additionally, they may also trade for their own accounts.

5 In some instances, third party brokers act on behalf of clients in the over-the-counter market for foreign exchange in return for a fee or commission. This is different from dealers, who will sometimes act as principals in a transaction, e.g. take one side of the deal. Brokers are estimated to handle about one fourth of the foreign exchange transactions in the United States. See Cross, p. 27.

Until 1992, brokered business was handled over the phone. More recently, 10 some electronic broker systems have gained market share. These systems include the Electronic Brokerage Systems (EBS) and Reuters 2000. These systems may display bid and offer rates being quoted by potential counter-parties. See Cross, p. 29. It is not possible to know the identity of a counter-party until the deal is struck. Id.

A few very large companies have direct access to EBS and Reuters 2000. 15 However, for the most part, someone in a company must make a phone call to their bank, broker, or other dealer to carry out the transaction. In recent years, some large dealers have rolled out single party systems to accept requests from clients. Thus, instead of calling the bank's trading floor, the company would dial in to a dedicated system to place the requests.

20 Corporate Experience

It is helpful to explore how the foreign exchange market works for a corporation. Three example corporations will be considered: CreditCardCo, a credit card company that accepts transactions overseas for dollar-denominated credit card accounts; WidgetCo, a company that has overseas operations and transactions; and 25 InvestCo, an investment company that trades assets overseas.

CreditCardCo

CreditCardCo is concerned about getting good exchange rates. For this purpose, they have several employees who place simultaneous phone calls to different

- dealers with whom CreditCardCo has relationships. The dealers give an immediate price and the employees call those prices out to another employee who writes the prices on a board. That employee selects the best price and instructs one of the employees on the phone to complete the transaction with the appropriate dealer.

5 This process is relatively inefficient. First, if CreditCardCo has relations with twenty banks, it would not be manageable to call all of them. Second, because it is voice/phone based, the process is error-prone. As in many foreign exchange transactions, mistakes and misunderstandings will occur. Third, once the terms are agreed upon, paper slips must be matched up for settlement both at CreditCardCo and 10 at the dealer's bank. This process is also subject to errors and misunderstandings.

WidgetCo

WidgetCo regularly needs to perform foreign exchange transactions to pay for operations overseas. WidgetCo had in the past gone through a telephone to the trading desk at their bank MegaBank. Recently, WidgetCo has begun using MegaBank's 15 dedicated system. This allows WidgetCo to place its transactions at the rate MegaBank is quoting at a given time.

These systems are not providing "real time" quotes in the way that the telephone dealers were, but rather are providing a quote based on a ratio off a quote in a pre-loaded table. In this approach, the quote given is only as good as the table and 20 the ratio specifying the extent to which the rate is to be adjusted. This system is desirable to MegaBank because it reduces their costs for "small," e.g. less than USD 5 million transactions. In some instances, the system may allow for transfer to a live dealer, either by phone or chat, if the transaction size is sufficiently large. This system is also desirable to MegaBank because the quote is more competitive and it locks the 25 client into using the bank for its foreign exchange.

InvestCo

InvestCo has several mutual funds for which it trades equities for its clients. For example, InvestCo might have an international stock fund with holdings in Japan,

Europe, and China. As InvestCo's managers perform trades in those stocks, foreign exchange needs will arise.

At present, InvestCo may have a number of employees who review equity transactions to identify foreign exchange needs. For example, a buy on Hitachi in 5 Japan today will require settlement, e.g. Japanese Yen, to be paid three days hence, e.g. T+3. The employees can review these equity transactions and place orders the following day, as most currencies trade at T+2.

This is a labor-intensive process that also requires use of the approaches described above for CreditCardCo and WidgetCo to carry out the foreign exchange 10 transactions. Additionally, there may be additional complexities involved in netting out transactions, properly allocating trading costs among different funds/clients, and providing appropriate settlement instructions.

Existing Multi-Bid System

Waldron Management Services, Inc. developed FX Fox for foreign exchange 15 execution that provides for multiple bids. The system was implemented using a character terminal based program on a Digital Equipment Corporation (DEC) system running the Virtual Memory System (VMS) operating system.

Customers and banks used dedicated phone lines to contact the system and log in. The system currently has approximately ten customers signed up and 20 approximately twenty banks signed up. The system has been available since 1996 and several dozen trades a day are handled.

The system is focused on transaction execution using a multi-bid framework. The multi-bid framework works as follows:

1. Customer places a transaction request over her/his dedicated connection 25 using the character terminal based software interface.
2. System presents the request to appropriate dealers, e.g. traders representing banks, etc., who are currently logged in to the system. Dealers are given a short time window, e.g. less than 60 seconds, usually 20-40 seconds, in which to supply their bid.

3. At end of the time period, pending bids are presented to customer all at once. The system sorts bids by rate competitiveness for the customer.
4. Customer has a short time period to accept bids, e.g. less than 10 seconds.
5. If customer accepts a bid, the appropriate dealer is notified, and the other dealers are thanked for participating.

5 This provides for a very short transaction cycle and reduces exchange risk for dealers who place bids.

Several additional features bear mention. Dealers do not know whether other dealers are bidding—or even logged in—in order to encourage competitive quotes at 10 all times. However, at any time prior to when the customer accepts a bid, a dealer can pull the quote.

15 Requests from customers are shown only to dealers representing banks that have a direct credit relationship with those customers and who are trading the appropriate currencies. Thus, if customer C1 has a relationship with banks B1 and B2, but not B3. Customer C1's requests will never be shown to bank B3. Further, if bank B2 does not trade the particular currency involved in a transaction request from customer C1, then bank B2 will not be shown the request for bidding.

20 In addition, the customer can further restrict the list of banks to which a given request is presented. This can be important when large requests are made. If multiple participants in the market know that a large request is coming, they may give a much less competitive bid because of their perception of risk. This risk arises from the practice of "front running" where participants may make trades in advance of a customer knowing that the subsequent trade will move prices in a particular direction. When fewer institutions see a request, they can break it into smaller, less visible 25 pieces to reduce the effect of the trade on the market price.

Customers can either provide settlement instructions at the end of their trading session, or the customer can memorize certain types of transactions, e.g. sell Euro, and provide settlement instructions that are associated with that transaction.

30 This system has been highly successful at offering customers more competitive rates for their transactions because the banks know they may be bidding against others. Further, banks enjoy the system because it allows them greater access

to their customers' foreign exchange needs and reduces errors. For example, as with CreditCardCo above, if bank B1 was one of the twenty banks CreditCardCo dealt with, bank B1 might only be asked to give quotes in 10 out of the company's 50 daily transactions. With a multi-bid system, bank B1 has a shot at bidding on all 50 of the

5 transactions.

Conclusion

The prior approaches to supporting foreign exchange transactions have used proprietary systems and approaches that tend to favor established dealers over smaller dealers and customers. Prior approaches have not provided workflow features. Prior 10 approaches have not provided for interoperability as a component of a larger system in which foreign exchange order execution is a component. Accordingly, what is needed is a system for multi-bid foreign exchange workflow automation.

SUMMARY OF THE INVENTION

A distributed network system supporting foreign exchange execution is described. Embodiments of the invention allow customers to receive competitive price quotes to meet foreign exchange needs from dealers through a multi-bid foreign 5 exchange execution process.

The multi-bid foreign exchange execution process encourages dealers to place more competitive price quotes. However, it simultaneously increases the number of price quote requests that dealers receive from their customers.

The result is a win-win situation. Lower handling costs are also afforded by 10 fewer errors caused by incorrect hearing or transcription and automatic exchange of settlement information. Therefore, embodiments of the invention are desirable to both customers and dealers.

Several aspects of embodiments of the invention will now be considered in greater detail.

15 Foreign Exchange Execution over a Network

Some embodiments of the invention support dealer computers communicating via a network with customer computers. The dealer computers respond to requests for bids, e.g. price quotes, for foreign exchange needs from customers with price quotes. The customer computers place requests for bids for foreign exchange needs and 20 respond to price quotes received from dealer computers. A transaction server enforces time limits associated with multi-bid foreign exchange execution between customer computers and dealer computers. Additionally, the transaction server monitors latency across the network.

The dealer computers may be operated by dealers, e.g. traders operating on 25 behalf of banks or other institutions bidding to meet customer foreign exchange needs. However, the dealers may program the dealer computers with one or more rules to automatically respond to one or more requests.

The customer computers may be operated by customers, e.g. traders operating on behalf of a management or other institution with foreign exchange needs.

However, the customers may program the customer computers with one or more rules to automatically place requests and/or respond to price quotes.

5 The dealer computers may correspond to two or more different legal entities. Accordingly, the customer computers are able to receive price quotes from different banks or other institutions at a single time.

10 Similarly, the customer computers may correspond to two or more different legal entities. Accordingly, dealers are able to receive requests from different customers on a single network.

15 The network may be a public network, e.g. the Internet, a private network, and/or a combination of different networks. The network may have a number of network devices, e.g. routers, switches, etc., that control the flow of data across the network. According to some embodiments of the invention, the transaction server sends instructions to the network devices in response to the latency information.

20 For example, if the transaction server monitors that the latency between the dealer computer D1 and the transaction server has exceeded a predetermined threshold, the transaction server could instruct a router to send packets from the dealer computer D1 to the transaction server over a different path or to instruct the application on the dealer computer to connect to an address of a nearer proxy for the transaction server.

25 Some embodiments of the invention may be deployed across a network having a mixture of guaranteed quality of server (QoS) and non-guaranteed QoS connections. Further, such embodiments may be deployed using points of presence coupled to the transaction server by guaranteed QoS connections while the dealer computers and customer computers are coupled to the points of presence by non-guaranteed QoS connections.

30 This network topology significantly reduces the costs normally associated with using guaranteed QoS links as there are fewer long distance links. However, when combined with the latency monitoring features of embodiments of the

12

invention, it can ensure that overall network performance meets service preferences, e.g. a predetermined latency threshold.

Additionally, embodiments of the invention may make use of encryption at the transport layer of the network protocol, e.g. using the transport layer security (TLS)

5 protocol—formerly known as the secure sockets layer (SSL) protocol. Additionally, embodiments of the invention may use additional authentication methods to allow specific customers and dealers to identify themselves to the transaction server via their respective customer and dealer computers.

10 Embodiments of the invention may extend the time limits for multi-bid execution according to latency characteristics for the network. For example, if from monitoring the latency, the transaction server identifies an average latency of 200 ms, then responses received within the appropriate time limit plus 200 ms could be accepted.

15 The customer and dealer computers may take a number of forms. For example, handheld computers with wireless networking could serve as customer—or dealer—computers. Further, some embodiments of the invention support as customer and dealer computers, computers providing a standard web browser with support for Java(TM) and/or Javascript(TM), an Internet kiosk, a personal computer with Microsoft(TM) Internet Explorer(TM) and an Internet connection, etc.

20 In some embodiments of the invention, the transaction server supports automatic transfer of settlement information between counter parties to a transaction, e.g. a customer and the dealer who's offer that customer accepted. This may occur automatically, e.g. after the customer accepts a dealer's offer, the settlement information could be transmitted.

25 Embodiments of the invention can support a broad range of standard—as well as non-standard—foreign exchange transaction types. Some embodiments of the invention support one or more of the following transaction types: spot transactions, outright forward transactions, spot-next transactions, tom-next transactions, spot-a-week transactions, spot-two-weeks transactions, spot-forward transactions, 30 odd-date transactions, forward-forward transactions, long date transactions, and/or currency swap transactions.

Uses of embodiments of the invention for reducing currency risk in electronic commerce will now be considered.

Reducing Currency Risks in Electronic Commerce

Some embodiments of the invention support integration with electronic commerce to reduce currency risk. Accordingly, when a party (e.g. a buyer) conducts a transaction with another party (e.g. the seller) using a commerce site, the system can identify foreign exchange needs arising from the transaction.

As a result, a message can be sent to an appropriate party, e.g. the buyer, offering to provide foreign exchange execution. For example, on a transaction confirmation web page presented to the buyer, an area could indicate that "EUR 5,000,000 will be needed Friday" together with a button to allow the buyer to respond signaling her/his interest in having that foreign exchange need met with competitive price quotes.

The commerce site could then submit the foreign exchange need for multi-bid execution and present received price quotes to the buyer. The buyer in turn could accept—or decline—the presented offers.

The effect of this is to eliminate currency risk from transactions as the foreign exchange needs can be met in conjunction with transaction completion.

Additional embodiments of the invention may support real-time presentation of the best price quote for completing a transaction. Accordingly, a buyer would see the seller's price for a transaction in her/his preferred currency prior to transaction completion, e.g. prices for items Euros. As the multi-bid execution process time limit for responding to a quote expires, new quotes could automatically be requested. This approach allows buyers to view the commerce site in their preferred currency and conduct transactions in real-time without currency risk.

Embodiments of the invention may be deployed for business-to-business commerce as well as business-to-consumer commerce.

Embodiments of the invention may use the credit relationship between the commerce site and dealers to determine distribution of requests to dealers participating in the multi-bid foreign exchange execution process. Other

14

embodiments, may use the credit relationship between the purchaser, e.g. the buyer, and the dealers to determine distribution of requests. The first approach has the advantage of allowing smaller companies to use the credit relationship of the commerce site to gain wider distribution of the requests.

5 Some embodiments of the invention, automatically transmit settlement information from the buyer to the dealer and vice versa.

Several user interface functions provided by embodiments of the invention will now be considered.

User Interface Functionality

10 Embodiments of the invention use a graphical user interface to allow customers and dealers for foreign exchange execution. Embodiments of the invention may be provided as a single set of one or more programs for both customers and dealers, thus enabling customers to act as dealers and vice versa.

First, the customer user interface will be considered.

15 Customer

The interface for customers supports a graphical tasks list. The tasks list contains foreign exchange needs that the customer has to execute. Concurrently, a second visual indication can be provided to allow requests for multi-bid foreign exchange execution of tasks can be provided.

20 For example, when a customer clicks on a task in the tasks list, the second visual indication could allow the customer options relating to submitting a request for the foreign exchange need corresponding to the task. Thus, if the task was to buy EUR 5,000,000, spot, the second visual indication might include options to customize the request for price quotes, e.g. bid the request as a two-way quote, hedge currency 25 risk by requesting the transaction as part of a currency swap, etc.

Once execution occurs, the tasks list is updated. For example, completed tasks may be removed from the tasks list. Similarly, completed tasks could be sorted to the bottom of the tasks list, have their coloring changed, have an icon assigned, etc. This

15

assists customers in fulfilling all of the foreign exchange needs she/he has been assigned to complete in a given period in an integrated fashion relative to the execution. The tasks list may be imported from an outside data source, e.g. an enterprise resource planning (ERP) system, a spreadsheet, a database, and/or some other source.

5 Additionally, embodiments of the invention may support a graphical user interface to price quote selection. This can be provided with a third visual indication for displaying received price quotes. Conventions such as sorting the price quotes in order of cost, e.g. with the least cost price quote at the top, showing the dollar cost of 10 each quote relative to the least cost price quote, and/or assigning a default keyboard shortcut to select the least cost price quote can be used.

15 Still more options can be provided to adjust the shading, coloring, and/or icons associated with price quotes. Some of these settings may be defined from customer defined rules, e.g. "Display all price quotes more than USD 1,000 from the least cost quote in gray." These rules may reflect customer preferences, e.g. "I like my best quotes in bright red", as well as customer requirements, e.g. "I am supposed to buy from MegaBank if their quote is within 3% of the best quote."

20 Other embodiments of the invention may assign icons, e.g. weather icons from sunny to rainy, to price quotes to indicate the relative "badness" of a quote when compared to the least cost price quote.

Additionally, the graphical user interface may include a timer for the customer to show her/him how much time she/he has to accept the price quotes.

Now, the dealer user interface will be considered.

Dealers

25 Embodiments of the invention support a graphical user interface for dealers designed to allow for a high volume of executions. As such, a number of visual indications can be provided on the display area. Each of them for receiving requests from customers and allowing the dealer to respond to that request with price quotes.

30 The visual indications can be distributed over the display area so as not to overlap one another. This prevents the need to toggle, or switch, between different

16

views, screens, monitors, etc., to handle several transactions at once. For example, some embodiments of the invention provide three simultaneous visual indications.

Each of the visual indications may also be assigned a keyboard shortcut to permit rapid selection of a visual indication. This reduces the amount of mouse

5 movement needed to switch the keyboard input focus among the visual indications. Thus if the dealer is working in a first visual indication and a second request comes in on a second visual indication, the dealer can easily switch the keyboard focus to allow her/him to provide a quote for the second request without needing to use the mouse.

10 Additionally, embodiments of the invention automatically assign incoming requests to visual indications in the plurality of visual indications. For example, if a particular visual indication is in use, it will not be assigned a new request until the earlier request is finished, e.g. the customer accepts the offer, time runs out, or the customer accepts a different dealer's offer.

15 In order to assist the dealer in responding to requests, embodiments of the invention may supply the most recent quote given by the dealer along with the age of the quote, e.g. BUY EUR 0.9950 (31 seconds ago).

20 Some embodiments of the invention may allow the dealer to develop one or more rules for implementing preferences and practices as well as for automatically responding to quotes. For example, the dealer could develop one or more rules to highlight her/his preferred customers' bid requests with an icon. Similarly, the dealer could program automatic price quote responses for small dollar volume transactions, e.g. automatically use my last quote—if less than sixty seconds old—times 0.0005 on transactions with a total value less than USD 100,000, etc. This allows the system to allow dealers to respond most competitively on quotes that are most relevant for them.

25 Embodiments of the invention supporting workflow automation of foreign exchange will now be considered.

Workflow Automation Aspects

30 Many corporations, or other institutions, carry out transactions throughout the world to meet their business goals. These transactions may be recorded in one or more systems such as enterprise resource planning (ERP) systems. Embodiments of the

invention support identification of foreign exchange needs from the transaction information in those systems for workflow completion of the foreign exchange execution.

Accordingly, embodiments of the invention can receive tasks from a computer 5 system, e.g. the company's ERP system. These tasks each correspond to a foreign exchange need generated from the transactions recorded in the computer system. This task list can be generated by a single action, e.g. a button click in the customer user interface described above, or from an automatic process that periodically causes transmission of tasks.

10 A user interface supporting tasks presentation can be used to allow customers trading on behalf of the company to bid out the foreign exchange needs for competitive execution through a multi-bid process.

Then in response to a single action, e.g. a button click, the information about 15 all executed transactions—including settlement information—can be provided to another computer system, e.g. back into the ERP system or into a foreign exchange settlement system.

The process may include the aggregation of foreign exchange needs across 20 multiple entities within the company while preserving cost allocation for execution. This tends to increase the total value of each foreign exchange transaction because it will correspond to several smaller transactions; and that in turn leads to more competitive price quotes. Further, because cost allocation information can be preserved, the aggregation can occur across distinct entities within the company.

The flow of settlement information through the process also simplifies the 25 workflow. That is because, after execution of the transaction, the customer's counter party can be sent the settlement information associated with a task and receive the counter party's settlement information. Thus, any settlement module processing the executed transaction will have all of the information needed to settle the transaction without the need for external matching of information between the customer's settlement system and the dealer's settlement system.

BRIEF DESCRIPTION OF THE FIGURES

Fig. 1 illustrates a multi-bid workflow automation environment and the flow of work according to one embodiment of the invention.

5 Fig. 2 is a process flow diagram for the flow of work according to one embodiment of the invention.

Fig. 3 shows the functional components of the foreign exchange execution module according to one embodiment of the invention.

Fig. 4 illustrates a user interface provided to customers according to one embodiment of the invention.

10 Fig. 5 is a process flow diagram illustrating the multi-bid execution process used by embodiments of the invention.

Fig. 6 illustrates a user interface provided to dealers according to one embodiment of the invention.

DETAILED DESCRIPTION

SYSTEM FOR MULTI-BID FOREIGN EXCHANGE WORKFLOW		
AUTOMATION		1
RELATED APPLICATIONS		Error! Bookmark not defined.
5	BACKGROUND OF THE INVENTION	2
	Field of the Invention.....	2
	Description of the Related Art	2
	Background: The Foreign Exchange Market.....	2
	Definitions.....	2
10	Foreign Exchange	2
	Foreign Exchange Transaction	3
	Foreign Exchange Market.....	3
	Exchange Rate	3
15	Abbreviations.....	3
	Payment and Settlement.....	3
	Foreign Exchange Need	4
	Programs, Modules, and Computers.....	4
	Trading Modalities.....	4
20	Corporate Experience.....	5
	CreditCardCo	5
	WidgetCo	6
	InvestCo	6
	Existing Multi-Bid System	7
	Conclusion	9
25	SUMMARY OF THE INVENTION	10
	Foreign Exchange Execution over a Network	10
	Reducing Currency Risks in Electronic Commerce	13
	User Interface Functionality.....	14
	Customer	14
30	Dealers	15
	Workflow Automation Aspects	16
	BRIEF DESCRIPTION OF THE FIGURES.....	Error! Bookmark not defined.
	DETAILED DESCRIPTION	19
35	A. Introduction.....	20
	B. The Foreign Exchange Workflow.....	20
	C. Foreign Exchange Execution Module.....	26
	System Architecture for Module.....	26
	Customer User Interface	29
	Bid Display Details	30
40	Tasks List Details.....	32
	Multi-Bid Process Details	33
	Advantages of Time Limits	35
	Time Limits.....	36
	Anonymity: When is Counter-Party Information Known?.....	38

	20		
		Settlement Handling.....	38
		Dealer User Interface	39
5		D. Network and Back End Environment	42
		E. Example Use	46
		F. Bidding for the Same Transaction with Different Time Horizons	47
		G. Third Party Surety.....	48
		H. Package Trades	49
		I. Pricing Model.....	50
		J. Rules Based Bid Selection	51
10		K. Price Discovery.....	52
		L. Limit Orders.....	52
		M. E-Commerce Interface.....	54
		Transaction Service Variant.....	54
		Real-time Pricing Variant	54
15		N. Automatic Quoting.....	55
		O. Conclusion	56
		CLAIMS	57
		ABSTRACT.....	61

20 A. Introduction

A system for multi-bid foreign exchange workflow automation is described. The description is organized as follows. An overview of the foreign-exchange workflow is provided together with a discussion of the component processes.

25 Then, a more detailed discussion of the foreign exchange execution module follows with an examination of the user interface provided to customers and dealers along with a discussion of several provided features.

Next, the network and back end environment supporting the foreign exchange execution module is described.

30 A discussion of the workflow process for three example corporations follows. Then, features provided by different embodiments of the invention are discussed in greater detail.

B. The Foreign Exchange Workflow

Turning first to the description of the foreign exchange workflow, Figure 1 illustrates the multi-bid workflow automation environment and the flow of work.

35 Figure 2 is a process flow diagram for the flow of work. The environment and

21

workflow described can significantly lower the costs associated with satisfying foreign exchange needs for a company.

For clarity of explanation, the entities shown in Figure 1 will be described in connection with the workflow process of Figure 2.

5 The starting point is a management 100 that may include one or more logical entities, e.g. entity 102 and entity 104. The management 100 may represent a corporation, an individual, and/or some other type of management structure. The entities within the management, e.g. entity 102 and entity 104, may be divisions, accounts, departments, clients, and/or some other component on behalf of which the
10 management 100 is acting.

Some examples may clarify the distinction. If the management 100 represents InvestCo, a hypothetical mutual fund company, the entities may correspond to distinct funds managed by InvestCo. Similarly, if the management 100 represents WidgetCo, a hypothetical company with international operations, the entities may correspond to
15 divisions within the company.

First, at step 200, the management 100 executes one or more transactions on behalf of the entities 102-104. The transactions for the entity 102 are shown as transactions 106A-C. The transactions for the entity 104 are shown as transactions 106D-E. The transactions 106A-E represent transactions made for the respective
20 entities in a given time period, e.g. today, this morning, yesterday, etc. Examples of transactions include purchases and sales of assets, purchases and sales of equity instruments, expenses due, payments received, and/or other types of non-foreign exchange transactions. For example, the transaction 106A may represent a sale of a Japanese stock. Similarly, the transaction 106D may represent a lease payment.

25 Next, at step 202, the foreign exchange needs are ascertained and aggregated—or netted out—additionally, settlement instructions can be associated with the foreign exchange needs. This is shown by the arrows 107 in Figure 1. The process of step 202 leads to the identification of foreign exchange needs 108A-C. The automation of this process simplifies the identification of needs and can significantly
30 reduce trading costs by allowing aggregation of needs across multiple entities.

22

As shown in Figure 1, step 202 can be repeated hierarchically to aggregate needs across the entities. This can also ensure proper allocation of trading costs across entities. Table 1 shows example transactions that might correspond to the transactions 106A-E. Table 2 shows the foreign exchange needs for each entity as generated

5 according to the process of step 202.

Transaction	Detail
Transaction 106A	Sell 100 Shares JCo1 stock on Japanese market for JPY 26,000 / each; JPY 4000 commission.
Transaction 106B	Buy 500 Shares ECo1 stock on European market for EUR 190.0 / each; EUR 50 commission.
Transaction 106C	Pay lease payment on Japanese office facilities, JPY 1,000,000.
Transaction 106D	Sell 400 Shares ECo2 stock on European market for EUR 191.0 / each; EUR 50 commission.

Table 1

Need	Comment
<u>Entity 102</u>	
Sell JPY 1,604,00; T+3	Derived from transaction 106A and transaction 106C.
Buy EUR 95,050; T+3	Derived from transaction 106B.
<u>Entity 104</u>	
Sell EUR 76,450; T+3	Derived from transaction 106D

Table 2

As seen in Table 2, the initial aggregation was on a per entity basis. If step 202 is repeated, aggregation can be performed across entities to net out the transactions in Euros to a BUY 18,600 needed at T+3. Allocation information can be saved to keep

10 track of the relative contribution of each entity to that net foreign exchange need.

The costs can be allocated among entities as appropriate to meet the fiduciary duties of those entities. One approach is to look at the magnitude of each entities contribution relative to the sum of the magnitudes. For example, if entity A had to BUY 1,000,000 EUR and entity B had to SELL 500,000 EUR, even though the net

15 transaction amount is BUY 500,000 EUR, the cost allocation could be 2/3 entity A and 1/3 entity B. This would be true irrespective of whether the individual

transactions were BUY or SELL since the ratio of 1,000,000 / 1,500,000 would not change. Still other approaches may be used.

The settlement information can be taken from lookup tables and/or databases established by the management 100 with information on a per entity basis if needed.

5 Additionally, in some embodiments, the settlement information can be extracted from a settlement module (e.g. the settlement module 116) which is used by the management to handle settlement of foreign exchange transactions.

Next, at step 204, a single click can cause the foreign exchange needs, together with any associated settlement information and/or cost allocation information, to be 10 transferred to the foreign exchange execution module 112 as tasks. This is shown by the arrow 110 in Figure 1. In some embodiments, the tasks together with settlement information and cost allocation information are transmitted in an extensible markup language (XML), a comma separated value (CSV) format, a database format, a remote invocation, and/or some other format. The transmission may occur over a 15 network, e.g. using a hypertext transfer protocol (HTTP) with, or without, transport layer security (TLS) protocol—formerly known as secure sockets layer (SSL) protocol—to the foreign exchange execution module. In other embodiments, the information may be transmitted via file transfer protocol (FTP), electronic mail, and/or some other format.

20 In some embodiments, the single click is initiated on one or more computer systems at the management 100, e.g. to “push” to foreign exchange module 112. In some embodiments, the single click is initiated from within the foreign exchange module, e.g. from a user interface to “pull” from the management 100. In some embodiments, the step 202 and the step 204 can both occur in response to the single 25 click.

The exports could also be automated by configuring one or more computer systems at the management 100 to cause the generation of foreign exchange needs (e.g. the foreign exchange needs 108C) via step 202 and the export via step 204 on an automated basis, e.g. hourly, at the end of trading, daily, once a week, etc. The timing 30 can be selected based on the business needs of the management 100. Factors the management 100 can consider include, for example, the level of currency risk the

management 100 wishes to take versus the advantage to the management 100 of lower costs through netting out transactions for execution at lower cost.

Once the information is transmitted at step 204, tasks can appear in the foreign exchange execution module 112 at step 206. A more detailed discussion of the foreign exchange execution module 112 appears below. Note that the module handles task presentation 120 and multi-bid execution 122. Once a task is complete, e.g. the foreign exchange transaction has been executed to meet a particular foreign exchange need, there is a visual indication of task completion at step 208; see below for more details.

10 In some embodiments of the invention, the foreign exchange execution module 112 presents a graphical user interface (GUI) on a computer system to a person working on behalf of the management 100 to execute tasks, e.g. a customer. Similarly, dealers, e.g. persons operating on behalf of banks, may have a GUI to allow bidding for requests from the foreign exchange execution module 112. In some 15 embodiments, the foreign exchange execution module 112 can operate both for customers and dealers.

Finally, at step 210, after a single click is received in the foreign exchange execution module 112, the executed transaction information for completed tasks is transmitted to the settlement module 116. This is shown by the arrow 114 in Figure 1. 20 In some embodiments, the foreign exchange execution module is programmed to automatically transmit information about completed tasks to the settlement module. The specific configuration will depend on the business needs of the management 100.

25 In some embodiments, the information is transmitted using a format similar to those used at step 204. The information, however, now includes information received when the transaction was executed. For example, the information could include the other party's settlement information, the agreed upon price, comments from the trader, performance evaluation of the execution by the trader relative to the offered prices, and/or other relevant information for completed foreign exchange transactions.

30 The relative performance information can provide the management 100 a valuable tool to measure the quality with which their agents are executing foreign exchange transactions using the foreign exchange execution module 112. For

25

example, if the bids received for a transaction were (1) EUR 1.0500 / USD 1.00 and (2) EUR 1.0490 / USD 1.0000, and the user of the foreign exchange execution module 112 selected bid number one for a purchase of EUR 1,000,000, the cost of the user's selection versus the lowest cost option could be shown, e.g. USD 1,000.

5 Still other information could be included, e.g., average quote, median quote, and/or other information relating to the transaction. Additionally, the relative performance information may be aggregated to include overall performance for the user over a given time period. Alternatively, other computer programs and computer systems can be used to assess overall performance using the relative performance

10 information transmitted from the foreign exchange execution module 112. Examples of other metrics that may be available include quotes from third party price feeds and other quotes being offered in the system for similar transactions.

Note also that embodiments of the invention may be designed to distribute tasks across multiple users acting on behalf of the management 100. In these instances, the management 100 will have multiple agents acting on their behalf, possibly simultaneously, via access to the foreign exchange execution module 112. As part of step 204, the tasks can be distributed across the various agents for the management 100. The distribution can occur either based on one or more rules implemented in the computer systems of the management 100, or based one or more rules established by the management 100 in the foreign exchange execution module 112.

The settlement module 116 can be provided by companies other than the provider of the foreign exchange execution module 112. The settlement module may be a portion of existing back office systems available at the management 100.

25 Examples of software products that could be used as the settlement module 116 might include Swift and DTC. Once the settlement module 116 completes processing, update information can be sent back to the management 100 as shown by arrow 118.

Now, the GUI provided by embodiments of the invention to customers and banks will be considered in greater detail.

C. Foreign Exchange Execution Module

As discussed above, the foreign exchange execution module 112 can provide a graphical user interface (GUI) to allow users to interact with the system.

In the most situations, there are two distinct types of users: customers, e.g. 5 traders acting on behalf of the management 100 according to the scheme shown in Figure 1, and dealers, e.g. traders acting on behalf of banks or other institutions bidding to meet customer foreign exchange needs. In some embodiments of the invention, users can act both as customers and dealers. This can allow for inter-corporate or inter-dealer trading.

10 First, the system architecture for foreign exchange execution module will be considered. Next, the customer user interface will be considered. The multi-bid process will then be considered. Lastly, the dealer user interface will be considered.

System Architecture for Module

15 Figure 3 shows the functional components of the foreign exchange execution module according to one embodiment of the invention. This could be used to provide the foreign exchange execution module 112 and implement the features described below.

The following lists the elements of Figure 3 and describes their 20 interconnections. Figure 3 includes a display logic 300, a client network logic 302, a network 304, a server network logic 306, a presentation logic 308, a business logic 310, and a database 312. The display logic 300 is coupled to the client network logic 302. The network 304 is coupled in communication with the client network logic 302 and the server network logic 306. The server network logic 306, the presentation logic 308, the business logic 310, and the database 312 are coupled one to another in the 25 order listed.

The following describes the use of the elements of Figure 3. The foreign exchange execution module is designed according to the client-server model in the configuration shown. Different embodiments of the invention may include different distributions of components between the client side and the server side.

In the configuration shown, the client side includes the display logic 300 together with the client network logic 302. The display logic can be implemented with a mixture of extensible markup language (XML); Java(TM) applets; Javascript(TM); as a client-side application, e.g. native Windows(TM) programs; using static or 5 dynamically linked libraries; and/or as a combination of the above approaches. For example, in some embodiments of the invention, the client side user interface is supported using a standard web browser, e.g. Internet Explorer(TM), Netscape Navigator(TM), etc., together with XML, Java(TM), and Javascript(TM).

The client network logic 302 can be implemented in a similar fashion to the 10 display logic 300. The client network logic 302 provides communication access between the client-side and the server-side over the network 304. In some embodiments, the client network logic 302 and the display logic 300 are implemented in a single program, applet, library, and/or other implementation.

The client network logic 302 may support a Transport Layer Security (TLS) 15 protocol (formerly known as the Secure Sockets Layer (SSL) protocol) for secure, authenticated communications across the network 304 using an application protocol such as hypertext transfer protocol (HTTP), other well-known protocols, and/or a proprietary application protocol.

Depending on the implementation for the display logic 300, different client- 20 server communication approaches might be available. For example, if the display logic 300 is implemented using one or more Java(TM) applets, the remote method invocation (RMI) might be used across a TLS protocol link for communication.

The network 304 may be a public network such as the Internet; a guaranteed 25 quality of service (QoS) network, e.g. a private packet switched network; a virtual private network implemented on a public network; a wireless network, and/or some other type of data network. Additionally, the network 304 may connect to load balancing devices to allow the elements 306-312 to be distributed across multiple computer systems. Some of the network and security issues relating to the foreign exchange execution module 112 are described in greater detail in the section 30 "Network and Back End Environment," below.

The server network logic 306 provides the counterpart to the client network logic 302 and should support protocols used by the client network logic 302, including the TLS protocol when used to secure the communication channel. The server network logic 306 may be implemented as one or more programs.

5 The presentation logic 308 and the business logic 310 are separate components for design purposes. The presentation logic 308 controls the presentation of information to customers and dealers accessing the foreign exchange execution module through the display logic 300. The business logic 310 enforces the business rules for the system, e.g. the system behavior, the multi-bid execution process, the
10 handling of requests, etc. The two components allow for a clean distinction between the business rules implemented in the business logic 310 that is separate from design choices for presenting that information in the presentation logic 308. The two components may be combined in some embodiments of the invention. The presentation logic 308 and the business logic 310 may be implemented as one or more
15 programs.

The database 312 can provide persistent storage for the presentation logic 308, the business logic 310, and, if appropriate, the display logic 300.

Additionally, in some embodiments of the invention, transaction boundaries where atomicity of access to the database 312 should be enforced are kept in stored
20 programs—also called procedures in database terminology—in the database 312. Some embodiments of the invention use databases from Oracle Corporation, of Redwood City, California, to provide the database 312.

Some of the business rules that may be enforced by the business logic 310 include rules limiting distribution of requests according to credit availability between
25 trading parties, rules to enforce time limits associated with the multi-bid process, rules limiting distribution of requests to appropriate counter-parties based on the currency involved, and/or additional rules. Different business rules enforced by the system will be discussed throughout the remainder of the document.

We now turn to the display logic 300 from the customer perspective and the
30 dealer perspective.

Customer User Interface

Figure 4 illustrates a user interface provided to customers, e.g. traders acting on behalf of the management 100, according to one embodiment of the invention. This interface allows for rapid multi-bid execution to satisfy foreign exchange needs 5 as part of a foreign exchange workflow.

The graphical user interface can be provided by the display logic 300 in conjunction with the presentation logic 308 and the business logic 310. The interface is shown in Figure 4. The display 400 may comprise a physical display or a region on a physical display such as a window. The display 400 is shown with various interface 10 components. There are four main components according to some embodiments of the invention: the tasks list 402, the task detail 404, the request choices 406, and the bids 408. Each could be displayed as separate windows or as part of a larger single window. In some embodiments, the position of the user interface elements can be changed and, where appropriate, saved for use in later sessions.

15 Several other interface components may be present on the display 400; these include menus; button bars; pricing information, e.g. from a data feed to show quotes being offered elsewhere; reporting options; and/or other content. For example, the customer might select a button in a button bar to produce a report showing executed trades and confirmation information. Another button might cause the one-click 20 transmission of transaction information of step 212.

The usage flow is from task presentation 120 to multi-bid execution 122 for each task. Tasks can be selected one at a time from the task list 402, e.g. the task 410 could be selected. The task 410 is then displayed in greater detail in the task detail 404.

25 Embodiments of the invention can use coloring, shading, and/or icons to distinguish task status, e.g. executed, important, handle tomorrow, etc. See "Tasks List Details," below, for more detail.

One or more options may be available in the GUI to further customize the tasks list 402, e.g. what is shown in the list view. For example, the system default 30 setting may be to list the currency and the type of transaction in the list, e.g. EUR

30

BUY, JPY SELL, etc. However, the customer may further refine the display to include additional information.

In some embodiments of the invention, the task detail 404 can appear in the tasks list 402 when the user clicks an expand, or a disclosure, icon next to a task

5 summary. For example, a disclosure triangle icon could be used to allow a user to scan details in place instead of using a separate region such as the task detail 404.

The customer reviews the task detail 404. The customer may make decisions about whether or not she/he wants to complete the task at the present time. For example, the customer may be aware of a trend in the Euro that would make it

10 advisable to wait until after a crucial announcement before making a trade. In that case, the customer can simply select another task from the list. Similarly, the customer may wish to restructure the task into multiple foreign exchange transactions to hedge currency risk.

The customer uses the request choices 406 component to specify her/his 15 request. As a default option, the foreign exchange execution module 112 can pre-fill options into the request choices 406 based on the task. For example, a task to BUY JPY 10,000,000, spot, could be pre-entered into the request choices 406 in suitable user interface elements. The customer could then modify those values as needed.

For example, the customer might place the request as a two-way bid request so 20 that bidding dealers would not know whether the customer was a buyer or seller of, in this example, Yen, but would have to give the customer two price quotes, one for buying and one for selling Yen. The multi-bid process as implemented by embodiments of the invention is described in greater detail below.

Bid Display Details

25 Embodiments of the invention make use of the graphical user interface to help customers better understand the different bids presented. Specifically, the bids 408 component can display received bids in a table, scrolling list, or other formatted visual indication. For example, in Figure 4, the bids 408 shows two bids, the bid 414 and the bid 416.

In the configuration shown, the source of the bids, the exchange rate, a dollar amount cost comparison to the best bid, and an accept button are shown for each bid. In some embodiments, the source may be omitted, e.g. if counter party information is being kept confidential until after transaction acceptance.

5 In some embodiments of the invention, the best rate quote is presented at the top of the list and a short-cut key, e.g. "A" or "Control-1", is available to allow rapid selection of the best rate. In other embodiments, each bid is assigned a letter or number that is shown in the screen next to the bid. To select a bid, the customer can press the corresponding letter or number.

10 The display of a dollar amount cost compared to the best bid is useful for allowing customers performing trades to quickly evaluate the difference between rate quotes. For example, rate quotes of 1.4004 and 1.4005 for buying EUR 1,000,000, spot, are very similar. However, it is virtually impossible for a human to compute the dollar difference for taking the slightly higher quote in just a few seconds.

15 Accordingly, embodiments of the invention could show that the 1.4005 rate would cost USD 1,000 extra, etc.

Additionally, some embodiments of the invention make use of colors, or shading, to identify bids in different tiers relative to the best rate. For example, darker colors could be used for bids with rates that are more than N%, either in the quote or

20 the dollar difference, from the best rate. The exact percentage could be set by the customer, the management 100, and/or through system default rules. For example, the management 100 might configure the system to color bids 10-20% out yellow and 20%+ out red. This would help management 100 direct its trading employees, e.g. the customer, to select better bids.

25 Some embodiments of the invention display a timer 418 to allow the customer to be shown how much time remains to accept a bid.

Some embodiments of the invention allow the customer to change the sort order, e.g. sort by preferred source list. Additionally, if more complicated rates are being presented in a single bids 408 component, the sort order options may allow the 30 user to quickly sort to the top the most favorable rate quotes for each category of rates

32

presented. In some embodiments, if coloring, or shading, is used, each quote is separately colored, or shaded, according to the rules.

More complicated bids can also be presented using multiple bids 408 components. For example, in a two-way bid request, where the user wants both 5 buying and selling prices, two bids 408 components could be shown on the display 400.

Tasks List Details

After execution, the tasks list 402 status for a task, e.g. the task 410, can be updated to reflect execution. This is desirable for ensuring that the tasks list 402 10 shows the most relevant information to the customer in an easily accessible form. Accordingly, one or more of the use of colors, shading, icons, sorting and/or filtering of the display of the tasks list 402 can be used to reduce clutter and improve workflow.

In some embodiments of the invention, executed tasks are shaded a different 15 color from non-executed tasks, e.g. gray. Thus, upon execution, the task 410 would be shaded gray. This provides a quick visual indication that the task 410 has been executed. In some embodiments of the invention, additional shading colors are used to indicate whether or not counter party settlement information has been received, e.g. light gray for executed but awaiting settlement information and gray for executed and 20 settlement information received. Still more shading variations can be used for different status conditions as well as different shades, e.g. customer selected colors. Colors and icons can be used to provide a similar effect to shading in some embodiments of the invention.

In some embodiments of the invention, automatic sorting or filtering of the 25 tasks list 402 can occur. In embodiments that use sorting, completed tasks are automatically sorted to the bottom of the tasks list 402. This keeps tasks that remain to be completed near the top. Thus, after the task 410 is executed, it would sort to the bottom of the list, and the task 412 would be at the top. In filtering embodiments, the task 410 would no longer appear in the tasks list 402 unless the customer selected 30 controls in the user interface to see all tasks, e.g. in a menu option or button control.

Some embodiments of the invention use combinations of these approaches, e.g. shading and sorting. This allows the customer to quickly scroll the list and easily see completed tasks; however, at the same time the tasks at the top of the list will be those most important to the customer—the non-executed tasks.

5 Additionally, the task information imported into the foreign exchange execution module 112 may include status information, e.g. important, execute tomorrow, etc. The specific status information can also be derived from one or more system, customer, and/or management, defined rules in the business logic 310. For example, embodiments of the invention may support rules to associate an icon with 10 forward tasks and to sort them to below spot tasks. The rules can be adjusted by the management 100, and/or its customers. This allows the system to be flexibly programmed to meet business needs and stylistic preferences of individual companies and traders.

15 The multi-bid process used by embodiments of the invention will now be described in greater detail.

Multi-Bid Process Details

Once the customer submits her/his request, a multi-bid execution process commences. The process is detailed in Figure 5 according to the principles of the Unified Modeling Language. The flow of time is from top to bottom and is shown by 20 the arrow 500. The participants are the customer 502, the transaction center 504, and one or more dealers, represented by a single dealer 506. The participants communicate across the network 304, shown with dashed and dotted lines.

The process starts after a customer completes her/his request in the request choices 406 component. She/he can click on a button, or other user interface element, 25 to submit the request for bids at step 508.

At the transaction center 504, the server side components of the foreign exchange execution module 112 reside. The transaction center 504 may be distributed geographically across the globe among many computer systems. In this example, the transaction center 504 provides the elements 306-312 of Figure 3, e.g. the server side

elements of the foreign exchange execution module 112, either entirely or across multiple, geographically distributed computer systems.

According to the business rules implemented in the business logic 310, the request from the customer is distributed to all currently active dealers with whom an appropriate relationship exists. See the section "Third Party Surety," below, for more detail on appropriate relationships. The business rules are designed to ensure that the dealers that will receive quotes at step 512 meet one or more of the following requirements: (1) online and ready to trade, (2) trading in bid currency; (3) credit relationship with customer; (4) latency and QoS guarantees being met; and/or (5) follow supplied rules for customer and dealer, e.g. dealer is limited to USD Z in trades per day, etc.

At step 512, the request is sent to all of the appropriate dealers and an X second limit begins to countdown. The X second limit defaults to thirty seconds in some embodiments of the invention. In other embodiments of the invention, longer periods of time are provided when dealers are asked to give more complicated quotes, e.g. packaged deals, different time horizons, etc.; see below for more details.

Once placed, the bids are returned, e.g. the dealer 506 returns her/his bid at step 512. Dealers are not obligated to bid on any transaction, e.g. the dealers 506 need not act as market makers, though they may if they choose. The transaction center 504 enforces the X second limit by aggregating only bids received in the time window at step 514 from all dealers. Where appropriate, a small latency tolerance may be added to the limit by the transaction center 504 to account for the current characteristics of the network; see below for more details. The X second limit and the tolerance, if any, can be implemented using one or more business rules in the business logic 310. For example, one embodiment might use a thirty second limit with a maximum 250 ms latency tolerance. Also, see below for further discussion of timing related issues on the network.

Once the bids are aggregated at step 514, they are reported en masse at step 516 to the customer 502. At this point, little more than X seconds total has passed since the time the requests were broadcast at step 510.

The customer 502 is given a Y second limit to select a bid. If she/he does not select a bid in that time period, she/he would have to re-bid the transaction at step 508 to obtain the needed foreign exchange. Additionally, from the time when a dealer, e.g. the dealer 506, places a bid at step 512, up until the user selects a bid, at step 522, a dealer may pull her/his bid, e.g. step 518. If the pull request is made before the customer selects the bid, the pull will be effective and will also be transmitted to the customer 502 at step 520.

In some embodiments, the Y second time limit defaults to five seconds. The amount may be adjusted up, or down, for more complex transactions.

10 At step 522, when the customer 502 selects a bid, the banks are informed at step 524. Additionally, the bank may be requested to acknowledge completed trades, at step 526. Also, a confirmation can be sent by the transaction center 504 with counter-party settlement information at step 528.

Advantages of Time Limits

15 The X second and Y second time limits serve several purposes for both dealers and customers. They limit exchange risk for dealers, e.g. the dealer 506, because as noted, quotes may change as often as twenty times a minute. Thus, it is important dealers not commit to a price for an extended period. However, this has a beneficial effect for customers, e.g. the customer 502, as the dealers know the quote will have an extremely limited life and can make their best offer.

20 The time limits also ensure fairness. Because all dealer offers are aggregated and presented to the user en masse, the customer, e.g. the customer 502, gets the full benefit of the multi-bid system and can evaluate all of the offers they receive. Also, dealers cannot gain an advantage based on their computer systems, e.g. better/closer network connection, over other dealers.

25 The specific time limits, and latency tolerances, can be adjusted. For example, if the thirty second default for the X second time period is considered too long a time to have offers outstanding, the amount can be scaled back. Similarly, some embodiments of the invention allow customers and dealers to enter certain more

36

complicated trades, or request more complicated bids. The X second limit and the Y second limit can be adjusted in response to these trades.

Lastly, on the latency front: Unlike dedicated connections, where the issue is one of physical connectivity, in packet-switched networks, there may always be some 5 latency. The system can be adjusted to accommodate different latency characteristics.

In some embodiments of the invention, the transaction center 504 is managed by an entity that contracts to provide at least portions of the carriage for the network 304. The entity controlling the transaction center 504 can adjust latency tolerances in accordance with the characteristics of the network 304 at any given time.

10 In some embodiments, real time monitoring of packets reaching the transaction center 504 is used to measure the quality of service (QoS) and adjust latency tolerances up, or down, in accordance with the network's real time performance. In some embodiments, the adjustments are limited by a predetermined limit—a maximum latency budget—of for example, 250 ms.

15 Time Limits

Table 3 sets forth the time limits used by some embodiments of the invention for various purposes. The table is broken down along categories of currency with major currencies having generally shorter time limits than secondary and exotic currencies, e.g. less common currencies. Numbers in parenthesis indicate the default 20 time according to some embodiments of the invention.

Action	Major Currency	Secondary Currency	Exotic Currency
Vs. USD or Natural Cross			
Basic X Second Limit (Spot)	5 – 35 sec (25 sec)	5 – 45 sec (35 sec)	5-70 sec (60 sec)
Outright Forward (Even Period)	5 – 45 sec (40 sec)	5 – 70 sec (60 sec)	5 – 85 sec (75 sec)
Outright Forward (Odd Period)	5 – 60 sec (50 sec)	5 – 80 sec (70 sec)	5 – 95 sec (85 sec)
Respond to Two-Way Bid Request	Add 10 seconds	Add 10 seconds	Add 10 seconds
Natural Cross	Add 10 seconds	Add 10 seconds	Add 10 seconds
Legacy Currencies	Add 5 seconds	Add 5 seconds	Add 5 seconds
Crosses			
Spot Cross	5 – 45 sec (35 sec)	5 – 55 sec (45 sec)	5 – 70 sec (60 sec)
Fwd Outright Cross (Even)	5 – 55 sec (45 sec)	5 – 70 sec (60 sec)	5 – 90 sec (80 sec)
Fwd Outright Cross (Odd)	5 – 65 sec (55 sec)	5 – 85 sec (75 sec)	5 – 100 sec (90 sec)
Swaps			
Add 10 seconds for uneven swaps and forward forwards.			
Fwd Swap (Even)	5 – 75 sec (65 sec)	5 – 85 sec (75 sec)	No preferred timing, e.g. over 100 sec.
Fwd Swap (Odd)	5 – 90 sec (80 sec)	5 – 100 sec (89 sec)	No preferred timing, e.g. over 100 sec.
Fwd Swap Cross (Even)	5 – 100 sec (90 sec)	5 – 100 sec (90 sec)	No preferred timing, e.g. over 100 sec.
Fwd Swap Cross (Odd)	5 – 100 sec (90 sec)	5 – 100 sec (90 sec)	No preferred timing, e.g. over 100 sec.
Additional Times			
Latency Tolerance	100 – 350 ms (250 ms)		
Basic Y Second Limit (Spot)	3 – 10 sec (5 sec)		

Table 3

5 Embodiments of the invention may allow additional time to allow for bidding and accepting more complex transactions as described below. Additionally, the exact timings can be adjusted due to market conditions and the ability of participants to respond, for example as dealers become more accustomed to the system, the basic X second limit for a major currency might even be dropped below five seconds.

Anonymity: When is Counter-Party Information Known?

10 In some embodiments of the invention, the identities of counter-parties to a transaction are concealed from the parties until a trade is accepted. In some embodiments, only customer identities are kept confidential, while dealer identities are provided with the bids sent to customers.

15 In some embodiments, a customer—or dealer—can select whether to reveal her/his identity. For example, MegaBank might elect to reveal its identity despite the fact that counter-party information might normally be kept secret. This may be desirable for MegaBank if they believe it will improve the odds of their bid being selected. Similarly, a company could reveal its identity, again hoping that it may cause the dealers to quote better prices.

Settlement Handling

20 For confidentiality reasons, settlement information can be held until after a trade is completed. In some embodiments, the selection of a bid at step 522 includes transmission of the customer's settlement information for the trade. Similarly, in some embodiments, the dealer's acknowledgment of the trade at step 526 can include dealer settlement information for the trade.

25 The automation of this process can significantly reduce the back office overhead—and the chance for errors—in foreign exchange transactions. In some embodiments, the transaction center 504 generates one or more error messages if a dealer, e.g. the dealer 506, does not provide settlement information by a predetermined period, e.g. 1700 hours local time, four hours after a trade, etc. Similar

errors can be generated for customers, e.g. the customer 522, if they did not provide sufficient settlement information.

In some embodiments of the invention, the errors may cause electronic mail, facsimiles, pager notifications, telephone calls, and/or some other contact to be placed

5 or sent to the respective dealer or customer for failing to provide settlement instructions. In some embodiments, an additional service fee may be assessed for failure to provide settlement instructions in a timely fashion, and/or for contacting the dealer, or customer.

The settlement information received from the counter-party can be paired with
10 the task information and sent out as part of the one-click transaction reporting process of step 114. In some embodiments, if settlement information for a particular transaction has not been received when the process of step 114 is requested, the task is automatically held until the settlement information is available. It can then be transmitted immediately upon receipt without further user intervention, or with the
15 next requested transmission of completed transaction information.

Next, the user interface from the dealer perspective will be considered.

Dealer User Interface

Figure 6 illustrates a user interface provided to dealers, e.g. traders acting on behalf of banks or other institutions bidding to meet customer foreign exchange
20 needs, according to one embodiment of the invention. This interface allows for rapid multi-bid execution.

The graphical user interface can be provided by the display logic 300 in conjunction with the presentation logic 308 and the business logic 310. The interface is shown in Figure 6 with the display 600, e.g. a physical display or a region on a
25 physical display such as a window, occupied with various interface components. There is one main component according to some embodiments of the invention: place bid areas 602A-B. Each place bid area (e.g. the place bid areas 602A-B) could be displayed as separate windows or as part of a larger single window. In some embodiments, the position of the user interface elements can be changed and, where
30 appropriate, saved for use in later sessions.

Several other interface components may be present on the display 600; these include menus; button bars; pricing information, e.g. from a data feed to show quotes being offered elsewhere; reporting options; and/or other content. For example, the dealer might select a button in a button bar to produce a report showing executed trades and confirmation information. Another button might allow the dealer to download trade and settlement information to her/his back office systems.

5 The basic interface provided affords several place bids components allowing a dealer to respond to multiple bid requests simultaneously. The number of place bid components is limited by the display space available, the capacity of the dealer to 10 handle multiple requests, as well as the policies of the dealer's management, e.g. the bank.

15 Each place bid area, e.g. the place bid area 602A, affords a timer, e.g. the timer 604A, as well as display of the request wanted and a data entry area to provide a rate quote. In some embodiments of the invention, the dealer's most recent quote for a 15 currency is shown together with the aging history of that quote, e.g. "Your previous quote: 1.4005 (60 seconds ago)". In some embodiments, the bid entry area is pre-filled with the most recent quote. In other embodiments, shown in Figure 6, the bid entry area is pre-filled with all but the last digit of the previous quote.

20 This can be further generalized based on the volatility of a particular currency. 20 For a quote of "1.2345", the "1.23" is the handle, the "0.004" is the big figure and the "0.0005" is the little figure, or tick. A pip is the smallest amount the tick can move by and may be set by convention. In some instances, moves by half-pips are supported as well.

25 Thus, for example, some embodiments of the invention pre-enter the handle, 25 but leave the big figure and little figure for the dealer to enter. Others, include the handle and big figure, but leave the little figure for the dealer to enter.

30 Still other systems support the use of graphical and/or keyboard approaches to adjusting the quote quickly. For example, the "+" and "-" keys as well as up and down arrow buttons on the screen could be used to easily adjust the little figure up or down 30 by a pip. Other controls might cause the big figure to move, e.g. shift key plus +/- or a

mouse click on the arrow buttons. Still others might cause half-pip movements, e.g. option key plus +/- or a mouse click on the arrow buttons.

The particular interface for quote entry is thus highly customizable to the needs of a particular dealer and/or her/his business. For example, the capability for 5 half-pip movement might only be enabled at businesses that provide quotes on the half-pip.

A submit button, e.g. the submit button 606, is provided to allow the user to submit a quote. In some embodiments, if the dealer presses the return key, or other similar key, in the bid entry area, the quote is automatically submitted. The timer 10 604A shows a countdown of the time remaining to submit a bid. Additional user interface features may allow dealers to selectively reveal, or conceal, their identities 15 on a per quote basis.

In many instances, dealers may desire to wait until close to the end of the period afforded before placing and submitting their bid. In these instances, the dealer 15 may enter her/his quote at the start of the time period, but delay submission until, for example, two seconds remain. This allows the dealer to further minimize their exchange risks.

Additionally, business rules may be defined to inform the dealer 506 when a quote she/he is entering deviates more than a predetermined amount from the most 20 recent quote she/he entered. The amount can either be defined in absolute terms, e.g. ± 0.0010 , or in percentage terms, e.g. $\pm 3\%$. In some embodiments of the invention, there is a system supplied value that can be further adjusted by the dealer. In cases where the entered quote deviates more than the predetermined amount, after the dealer hits the submit button 606, she/he can be asked to confirm her/his entry.

25 After submitting a bid, the display might look like the bottom half of Figure 6 as shown in the place bid 602B component where a placed bid is shown together with a button 608 to allow the dealer to pull her/his bid; a keyboard shortcut may also be provided. The timer 604B can display the amount of time the customer has remaining to accept the bid. If the customer accepts the bid, the display can change again to 30 reflect that and request confirmation—and settlement information, if not already provided.

42

In some embodiments, a keyboard shortcut is assigned to each of the place bid components, e.g. A, B, C, etc. Pressing that keyboard shortcut shifts the cursor focus to the corresponding enter bid area.

5 The system can place new requests for bids in open place bid components, e.g. ones not currently occupied by other requests/offers. In some embodiments, a signal is provided if there are insufficient open place bid components. In other embodiments, a new place bid component is opened so as not to overlap the others on the display 600.

In some embodiments, the dealer can dynamically select the currencies she/he is currently trading in from a pull down menu or dialog activated on the display 600.

10 In some embodiments, the dealer can generate a variety of reports for her/his management, e.g. the bank.

In some embodiments, the place bids components and the customer components of Figure 4 can be displayed simultaneously to support customers to act as dealers and vice versa. For example, a large multinational company might wish to 15 allow its customers serve as dealer to meet its foreign exchange needs. In these embodiments, the customer could define filters to further limit which bids are presented to it, e.g. according to the tasks on the customer's tasks list 402.

As noted, embodiments of the invention can support customers acting as dealers and vice versa, e.g. for inter-corporate trading. Accordingly, when 20 appropriate, a single display, e.g. the display 400, might include a place bid area, e.g. the place bid area 602A.

Next, the network and back-end environment supporting embodiments of the invention will be discussed in greater detail.

D. Network and Back End Environment

25 Some embodiments of the invention are designed to interoperate with public packet-switched networks, e.g. the Internet. However, the time sensitivity of the information, as well as security concerns, should be accounted for.

A secure transport protocol such as TLS version 1.0, can be used for 30 communications across the network. The TLS protocol was formerly known as secure sockets layer (SSL) protocol. The TLS protocol is further defined by the Internet

Engineering Task Force, Request For Comment number 2246, January 1999. The TLS protocol, however, is limited to providing encryption (privacy), party identification (authentication with digital certificates), and message tampering detection (reliability) at the transport layer.

5 Additionally, one or more of a user password, a digital certificate, and/or a physical security token can be used to authenticate users within the foreign exchange execution module 112, e.g. at the application layer. For example, in one embodiment of the invention, users have a password and a SecureID(TM) card. Thus, neither the password nor the SecureID(TM) card, without the other, would allow someone access
10 to the foreign exchange execution module 112.

In order to provide the foreign exchange execution module 112 in a client-server configuration across non-dedicated connections, there are additional issues that arise, e.g. managing latency, verifying packet times, etc. For example, if a client, e.g. a customer's computer, could forge the packet times, the customer might
15 be able to gain some advantage. These effects can be minimized by enforcing the time limits on the server, e.g. at the transaction center 504 in the multi-bid execution process shown in Figure 5.

However, measuring and managing latency remains important. Embodiments of the invention may make use of specific network configurations and topologies to
20 reduce the effects of latency. For example, embodiments of the invention may position equipment in areas with major use to allow traffic to be quickly routed to guaranteed QoS network connections, e.g. by establishing points of presence. For example, there might be points of presence in New York, Tokyo, Hong Kong, Singapore, London, Frankfurt, and San Francisco with guaranteed QoS connections to
25 one another and/or the transaction center. This configuration provides reduced costs, e.g. no need for end-to-end QoS connection and increases the range of equipment usable for client terminals, e.g. wireless computers, dial-up connections, public Internet kiosks, is increased. Hot potato, or cold potato, routing approaches can be used to cause the data to leave the "public" segments of the Internet for the points of
30 presence as rapidly as possible. Hot potato routing, also known as closest exit routing, is a type of routing that moves traffic out of a particular network as quickly as

possible. Cold potato routing, also known as furthest exit routing, is a type of routing that keeps traffic within a particular exit for the longest possible period. Both approaches may be desirable depending on whether or not traffic is symmetrically routed.

5 Further, this approach has applicability outside the Internet, but more generally for any type of packet-switched network over which embodiments of the invention may operate. This is because this approach helps minimize the high cost associated with having a large number of guaranteed QoS links. Thus, for example, a private—or virtual private—packet-switched network without guaranteed QoS could
10 be used in conjunction with a relatively small number of QoS links between selected points of presence.

The time-sensitive nature of the data makes it desirable to measure latency—and the variance in the latencies—to ensure that customers and dealers are receiving information in a timely fashion. The foreign exchange execution module 112 can then
15 respond to the detected latencies by one or more of:

- (1) notifying the customer/dealer and allowing them to choose how to proceed;
- (2) enforcing a maximum latency policy, e.g. cut off use if measured latency exceeds maximum;
- 20 (3) attempting to re-route packets to avoid latency, either at the network or application layers;
- (4) adjusting the latency tolerance of the system on a per transaction basis according to the latencies for the participants; and/or
- (5) other approaches.

25 Latency can be measured both at the application layer, e.g. Open Systems Interconnect (OSI) layer 7, and at lower layers, e.g. OSI layers 1-6. For example, some embodiments of the invention may make use of timestamps appended by network devices that support the Internet Protocol (IP) timestamp option to measure latency, and its variance. Similarly, some embodiments may implement packet re-
30 routing at the application layer, e.g. OSI layer 7, e.g. with the business logic 310 instructing network devices to re-route packets if it is determined that the QoS terms

are not being met. Alternatively, the re-routing can be done from application layer on the sever to the application layer on the customer or dealer computer, e.g. by providing a different IP address/machine for the client to connect to. For example, if client X is currently connecting via a proxy in New York, the connection could be

5 re-routed by providing the client with the address of another server, e.g. in San Francisco, that will have better latency characteristics.

Latency variance is also important because if the latency is 150 ms, but the variance is 100 ms, e.g. some packets are taking as much as 250 ms, that may exceed the latency tolerances—or the maximum latency—allowed. Accordingly, it may be 10 appropriate to handle the situation as described above for high latency connections.

Additionally, embodiments of the invention may support application level load balancing, e.g. OSI layer 7. Unlike most load balancing approaches currently available which operate at lower layers, e.g. OSI layers 1-6, this approach involves analyzing load within the application and then sending one or more messages to 15 network devices to re-route the traffic for load balance.

An example may be helpful in understanding the distinction. For example, it is possible to use a Cisco(TM) Global Director from Cisco Systems, Inc., San Jose, California, to provide OSI layer 2-3 load balancing across servers. However, at present, this product is focused on balancing traffic and providing redundancy. There 20 are some limited features for feedback from servers.

In contrast, embodiments of the invention primarily use application level, e.g. OSI layer 7, criteria to balance traffic. Accordingly, the application level is directing network traffic, e.g. to avoid latency and to ensure processing resource availability. This approach may, when appropriate, be synergistically combined with products 25 such as the Global Director.

The combination of transport layer security, e.g. via the TLS protocol, and network configurations that are responsive of the time-sensitive nature of the data can be used to implement embodiments of the invention over a variety of packet-switched networks at low cost, while ensuring high reliability and strong security.

E. Example Use

It may be helpful to explore how three companies might make use of the foreign exchange execution module 112 as well as the overall workflow automation process. In this example, only CreditCardCo, the fictional credit card company, will 5 be considered.

CreditCardCo has the process 202 performed for transactions in its transaction processing system according to the business rules for when foreign exchange is needed. This results in the automatic identification of foreign exchange needs from credit card holders' transactions. This information is automatically aggregated for 10 CreditCardCo, and is transmitted automatically to the foreign exchange execution module 112 at 0855 EST each morning for use by CreditCardCo's traders.

If needed, CreditCardCo can have rules established to divide the trading among its traders, e.g. by currency. There is no need for an employee to record quotes received over the phone to provide comparisons. Instead, each trader acting for 15 CreditCardCo sees her/his tasks list when she/he start trading in the morning. The traders can then complete the tasks with competitive execution through the multi-bid execution process.

Now, with the same four traders, CreditCardCo can get more bids—and, hopefully, more competitive rates—for each foreign exchange transaction. That is 20 because each trader's request will reach suitable counter-parties, e.g. from among the banks CreditCardCo convinced to sign up as dealers. For example, CreditCardCo may have convinced twenty-three of its banks to use the system as dealers.

Traders press a single button on their user interface to transmit settlement information when they end their trading day. This causes the settlement information 25 for counter-parties, as well as transaction details, to be transmitted from the foreign exchange execution module 112 to CreditCardCo's settlement systems.

Additionally, the foreign exchange execution module 112 provides reports to the traders' managers to allow them to assess whether the traders are selecting competitive bids.

The overall experience of using embodiments of the invention is similar for companies such as WidgetCo and InvestCo. Additionally, embodiments of the invention can be integrated with enterprise resource planning (ERP) systems for integration with transaction information and other enterprise. Companies find a

5 significantly more level playing field, e.g. in terms of access to competitive rates. Similarly, banks find that they have greater access to company's full transaction load. The implementation in a client-server architecture across packet-switched networks increases the level of access while permitting broad integration with other company systems.

10 A number of ancillary costs for the companies—and banks—are also reduced. For example, companies can now identify their foreign exchange needs systematically and automatically. Further, the automatic association of settlement information with those needs reduces processing costs. Similarly, management costs are reduced as well since well defined metrics can be used to evaluate the performance of traders

15 acting on the company's behalf.

The availability of quality metrics may also make it viable for companies with relatively small foreign exchange needs to farm out the execution to a third party to act as the customer on their behalf. For example, now a third party executing trades for the management 100 can be evaluated quantitatively by the management. Also, in

20 some embodiments, the foreign exchange execution module 112 will aggregate foreign exchange needs from multiple companies.

Next, some additional features offered by various embodiments of the invention will be considered.

F. Bidding for the Same Transaction with Different Time Horizons

25 In many instances, the perception of exchange risk on behalf of dealers may be such that they wish to provide multiple bids and/or timed expirations for their bids. In this configuration, each bid can have an associated time to live (TTL) that may be independent of the basic Y second limit for the customer to respond to bids.

It is important not to confuse the concept of bids with different time horizons

30 with forward foreign exchange transactions, e.g. requesting a quote for a transaction

N days hence, which is supported by the foreign exchange execution module 112. Instead, this is dealers setting the TTL for an offered price quote.

In these embodiments, the dealer may have options to set a TTL in seconds for each quote and enter multiple quotes via the dealer user interface. For example, the 5 dealer could bid 0.9905 with a TTL of 3 seconds and 0.9910 with a TTL of 10 seconds. If the Y second limit for customers to respond to bids is 10 seconds, both quotes could be presented to the customer and sorted separately. As appropriate quotes could become greyed out, or removed from the customer's list, as their TTL expires.

10 Also, the process flow of Figure 5 can be extended to allow dealers to pull individual quotes (e.g. I want to pull my 10 second quote). Suitable adaptations can be made to the user interface of Figure 6 to support a selective pull functionality as well as entry of multiple quotes.

G. Third Party Surety

15 Foreign exchange transactions are high risk. In fact, a tremendous amount of money can easily be lost in minutes. For this reason, embodiments of the invention have business rules implemented in the foreign exchange execution module 112 to present requests for bids to only those dealers with whom a given customer has a credit relation—and sufficient outstanding credit.

20 However, this limitation can actually be detrimental to both customers and dealers. From the customer perspective, her/his ability to receive the best quotes is limited by the number of institutions, and hence dealers, that can bid for her/his foreign exchange needs. Similarly, dealers make money by completing transactions; therefore, dealers would benefit from being able to bid on a larger number of requests.

25 Accordingly, some embodiments of the invention support third party surety. This third party may be a selected outsider, e.g. a Lloyd's of London, an insurer, etc., who acts as a third party credit guarantor, or may be another system participant, e.g. a web of trust model. Customer participants and dealer participants can then gain greater access by forming credit relationships with appropriate third parties.

When third party surety is used in connection with the foreign exchange execution module 112, customer bids will be presented to dealers according to both the customer to dealer credit relations and third party surety credit relations.

Additionally, an appropriate user interface can be provided to third parties providing 5 surety to inform the foreign exchange execution module 112 of credit relationships, monitor credit available, and/or perform other tasks relating to providing surety services.

When appropriate, the third party may receive a fee from the customer, the dealer, or both, for its role in the transaction. This can be automatically deducted by 10 the foreign exchange execution module 112. Additionally, the third parties may charge other fees, e.g. credit line fees, require deposits, etc., to obtain their participation.

Additional modifications to the customer and dealer user interfaces may be appropriate. For example, when displaying bids in the bids 408 component, an icon, 15 or other visual indication, may be used to notify the customer that a third party surety relationship was used to obtain the transaction. This may also serve as a signal to the customer that an additional transaction fee may apply. When known, additional transaction fees from third parties can be included in cost differentials shown to the customer. Thus, two quotes for 1.4005 on a transaction may be different in the sense 20 that one will cost an additional amount due to the use of one or more third party insurers.

More generally, insurance reduces settlement risk and accordingly move the transaction model from a one-to-many based on credit relations to many-to-many based on participation in the market.

25 H. Package Trades

Another variant form of multi-bid foreign exchange execution supported by embodiments of the invention is the packaged trade. This is useful if customers want to try to obtain a lower overall costs by bundling two or more foreign exchange needs, e.g. tasks, into a single request for bid.

50

For example, a customer could bundle four small transactions, e.g. whose USD equivalent value is approximately USD 1,000,000 each, into a single request. This may make it more desirable to dealers to place competitive bids so as to receive the overall deal flow, e.g. USD 4,000,000, whereas taken individually the quotes 5 might have been less competitive.

Accordingly, some embodiments of the invention allow a customer to select multiple tasks from the tasks list 402 for packaged execution. The task detail 404 component can show the information for the selected tasks. The request choices 406 component can allow further input before requesting bids.

10 From the dealer side, the user interface will allow her/him to easily enter multiple quotes in the place bid 602A component. In some embodiments of the invention, the X second limit is extended beyond the system default for packaged trades, e.g. 40 seconds instead of a 30 second default.

15 Back on the customer side, when bids are received, they can be shown as an indented table ranked by net cost for the packaged quote as a whole. In some embodiments of the invention, the packaged quote is shown as a series of line items with disclosure icons to allow expansion of the detailed quotes and costs of each transaction within the package. Given the additional information to be evaluated, some embodiments of the invention extend the Y second limit beyond the system 20 default, e.g. 10 seconds instead of a 5 second default.

I. Pricing Model

The specific pricing model used by the provider of the foreign exchange execution module 112 can vary greatly. For example, licensing fees for software and support may be assessed against customers and dealers. However, this approach may 25 be sub-optimal for the provider, e.g. if the provider can make more money by giving away the needed client side software while charging for transaction execution.

One embodiment of the invention charges usage fees to customers and dealers. For customers, these embodiments of the invention charge a modest usage fee relative to the size of the trade in millions of dollars. This is because the savings for larger 30 trades, e.g. the spread between buy and sell quotes, tends to drop as volume increases

51

in the foreign exchange market. (Note, however, that studies have observed a point of inflection where the spread goes back up at a certain point, e.g. for ultra-large transactions.)

Therefore, assessing customers based on the trade size fairly charges them for 5 the increased value they receive for larger transactions—smaller spreads. For example, some embodiments of the invention charge between USD 5 and USD 50 per million dollars involved in the transaction.

In contrast, banks, e.g. dealers, are attempting to generate revenue. Their revenue is dependent on the product of the volume and the spread. Accordingly, 10 dealers benefit the most from larger spreads. However, given the spread/volume relation described above, the result for dealers is that revenue is somewhat flat at first and then, as volume increases, revenue trends upwards slowly because the spread is decreasing.

Accordingly, some embodiments of the invention charge a small flat fee, e.g. 15 USD 5-100 per transaction. For example, a flat fee of USD 20 for each executed trade could be assessed. Since this is a flat fee for execution services, it is not tied to the trade and will not discourage dealers from participating in larger transactions where they can make the most revenue.

However, a variety of other pricing models may also be usable. For example, 20 customers could be charged a flat fee plus a volume related commission. Similarly, dealers could be assessed a flat monthly cost on a per seat basis, e.g. USD 1,000 per month per seat, as opposed to per transaction charges to encourage dealer participation.

J. Rules Based Bid Selection

25 Some embodiments of the invention may allow customers (e.g. the customer 502) to define one or more rules for automatically selecting from among received bids. The rules can be defined using a variety of approaches, e.g. expert system, small programmatic logic statements, visual programming, selection from system provided rules, and/or other approaches.

This may simplify the execution process for customers by removing the need to make a decision in the Y second time limit provided by the multi-bid execution process of Figure 5.

A simple rule that a customer might define is: "Take the bid from MegaBank 5 if its cost is within 3% of the best bid, otherwise take the lowest cost bid." This rule defines a preference for using MegaBank over other banks, but only when MegaBank's quote is sufficiently low in cost as to be comparable to the lowest cost bid.

It is not necessary for all rules to select a price. For example, the rule "Sort 10 quotes from MegaBank to the top of the list and flag with red icon if outside 3% of lowest cost bid," simply helps implement a management's policy of considering MegaBank's bids first. However, the customer's decision process is still improved since she/he has requested that the quote be flagged if it is not a very good quote, e.g. 3% from lowest cost quote here. However, with this rule, the customer (e.g. the 15 customer 502) retains the final decision as to which quote to accept.

K. Price Discovery

The multi-bid execution process can also be viewed as a form of price discovery. This can be contrasted to the price discovery, or matching, of orders at the New York Stock Exchange, or other similar exchanges. However, it serves a similar 20 purpose by allowing customers and dealers to match

L. Limit Orders

Some embodiments of the invention may allow customers to place limit orders. This may serve to filter incoming quotes and/or allow customers to automate foreign exchange execution.

25 For example, a customer C1 could review several tasks for the day and for one, e.g. BUY EUR 50,000, spot, select automatic execution with a limit price of 0.9950. The system could monitor various market data about the price, e.g. from public data feeds and/or quotes being given to other customers, and send out a bid for

this foreign exchange need at a suitable time. Further, the system could automatically select the best bid under the limit price.

Alternatively, embodiments of the invention could prompt the user to select bids when they are received—pre-filtering bids over the limit bid. In this 5 configuration, the system could select the appropriate time to bid the task, and then present the resulting price quotes to the customer.

This allows customers with a large number of tasks to devote their time to price sensitive transactions, while knowing that other tasks are being executed in accordance with their general instructions, e.g. a ceiling on rates.

10 Appropriate colors, shading, and/or icons can be used in the tasks list 402 to signify tasks being handled in an automated, or semi-automated, fashion. For example, a computer icon might be placed to the right of a task description to indicate it is being handled by the foreign exchange execution module 112. In some embodiments of the invention, it is not possible for dealers to ascertain whether or not 15 a transaction is being requested for automated bidding as opposed to a “live” customer. Further, the task could be automatically removed from the tasks list 402, when completed; see above for more discussion of the tasks list user interface.

20 In some embodiments, limit orders and automated execution can support rules based bid selection. For example, in addition to specifying a limit price, a customer could supply one or more rules to apply in selecting bids.

25 Additionally, although rules based bid selection and limit orders have been described primarily from the customer perspective, similar approaches can be employed by dealers. For example, embodiments of the invention might permit dealers to establish rules for transactions (e.g. “If total transaction size is less than USD 1,000,000, use most recent price quote if quote is less than 60 seconds old”). Similarly, dealers could request special treatment for certain conditions (e.g. “If customer is from my preferred customer list, flag with star icon”). Such a rule would help give the dealer a better visual indication of when its preferred customers—from a list it has established—are requesting bids.

M. E-Commerce Interface

Embodiments of the invention can be configured to interoperate with electronic commerce, or e-commerce, sites. Two embodiments of the invention incorporating this will be considered, a transaction service variant and a real-time pricing variant. The two may both be used simultaneously, if appropriate.

Transaction Service Variant

For example, a site such as Business2Business.com, a fictional business to business transaction site, could, upon completion of a transaction between business B1 and business B2:

- 10 (1) identify needed foreign exchange for a party, e.g. B1
- (2) offer to provide the party foreign exchange execution, e.g. present a web page with a button for "Fulfill my foreign exchange needs now."
- (3) act as an intermediary for the ultimate customer, B1, in the foreign exchange execution module 112 by placing the foreign exchange need for bid.
- 15 (4) Present received price quotes from dealers to B1
- (5) and responsive to acceptance of a price quote by B1, signaling acceptance to the dealer who submitted that price.

In some embodiments of the invention, this service is charged for separately by the provider from any service charges, fees, and commissions that are charged for using the foreign exchange execution module 112.

The savings in time—and money—for businesses using this service, e.g. B1, can be considerable. Because it serves to remove exchange rate risk from the transaction by allowing the risk to be limited almost immediately upon completion of the transaction.

Real-time Pricing Variant

Other embodiments of the invention use a similar approach but provide real-time price quotes. For example, a site such as Business2Business.com, a fictional

55

business to business transaction site, could automatically request price quotes in, for example, Euros, for European based customers using the multi-bid process described above. A more detailed example may be helpful.

Assume business B1 and business B2 are conducting a transaction over

5 Business2Business.com, and that business B1 works in United States Dollars, but business B2 works in Euros. Embodiments of the invention can allow Business2Business.com to automatically request price quotes in the correct currency and allow the two businesses to eliminate exchange risk.

As a result, when B2 reviews B1's proposal as stored at

10 Business2Business.com, a request for bids can go out, and the price shown to B2 will be in Euros based on the best price quote received. Business B2 then has the capability to accept the offer at that exchange rate and limit its currency exposure. The Y second time limit typically used in the multi-bid execution process might be lengthened to allow B2 a slightly longer decision period. If desired, as quotes time

15 out, new bids can be solicited.

Some embodiments of the invention automatically identify the date when payment is expected, e.g. the date the foreign exchange is needed, so that the request for bids is sent out as an appropriate forward request. As appropriate, this identification can be assisted by the commerce vendor, e.g. Business2Business.com in

20 this example.

Some embodiments of the invention, show both the foreign currency amount and the best bid, e.g. "USD 1,000,000 [Best Bid Now EUR 1,005,000]", etc.

Some embodiments of the invention use automatically obtained quotes as described more fully below to provide pricing.

25 N. Automatic Quoting

For a number of reasons, it may be desirable for dealers to set up automatic quotes to handle certain transactions, e.g. under a certain amount in USD. For such transactions, the dealer can maintain a table using the dealer interface of quotes for various transactions together with spreads for different classes of customers, e.g.

30 based on their credit worthiness with the dealer. The customer can still benefit from

the multi-bid process because that quote may go up against quotes from live dealers or from dealers who have narrower adjustments and more frequently updated tables.

Some embodiments of the invention do not indicate to customers whether or not a quote is from a "live" dealer or is an automated quote of some sort. Still more 5 sophisticated automatic quoting mechanisms can be integrated, e.g. through the use of client side scripting, hosted pricing agents for dealers, and/or an application programmers' interface (API) for coupling a dealers' pricing agent with the system.

O. Conclusion

Combinations of the individual features described above can also be used by 10 embodiments of the invention. The foregoing description of various embodiments of the invention has been presented for purposes of illustration and description. It is not intended to limit the invention to the precise forms disclosed. Many modifications and equivalent arrangements will be apparent.

CLAIMS

What is claimed is:

1. A method for automating foreign exchange workflow using a network, the network supporting communication among a first computer system, a second computer system, and a third computer system, the method comprising:
 - 5 receiving a plurality of tasks on the first computer system from the second computer system, each task in the plurality of tasks corresponding to a foreign exchange need, the plurality of tasks generated from a list of transactions by one or more entities in response to a first single action, the plurality of tasks associated with settlement information;
 - 10 providing a user interface for task presentation of the plurality of tasks using the first computer system;
 - providing a user interface for multi-bid foreign exchange execution of tasks as foreign exchange transactions using the first computer system; and
 - 15 sending a plurality of trade confirmations to the third computer system using the first computer system, each of the plurality of transaction confirmations corresponding to information about a foreign exchange transaction and including settlement instructions, the plurality of trade confirmations generated in response to a second single action.
- 20 2. The method of claim 1, wherein the first single action comprises an automatic execution of a program on the second computer system.
3. The method of claim 1, wherein the first single action comprises a mouse click on a button on the first computer system that triggers transmission of the plurality of tasks from the second computer for the receiving.

4. The method of claim 1, wherein the first single action comprises an automatic execution of a program on the first computer system.
5. The method of claim 1, wherein the first single action comprises a mouse click on a button on the user interface for task presentation.
- 5 6. The method of claim 1, wherein the second computer system comprises an enterprise resource planning (ERP) system.
7. The method of claim 1, wherein the first computer system comprises client server architecture having a client computer system and a server computer system, the client computer system using a web browser program and coupled in communication 10 with the server computer system over the network.
8. The method of claim 1, wherein the third computer system comprises a settlement program.
9. The method of claim 1, wherein the third computer system comprises an enterprise resource planning (ERP) system.
- 15 10. The method of claim 1, wherein the third computer system comprises the second computer system.
11. The method of claim 1, wherein the network comprises a packet switched network supporting both guaranteed quality of server (QoS) and non-guaranteed QoS connections between the first computer system, second computer system, and third 20 computer system.
12. An apparatus for automating foreign exchange workflow using a network, the network supporting communication among the apparatus, a second computer system, and a third computer system, the apparatus comprising:
means for receiving a plurality of tasks on the apparatus from the second 25 computer system, each task in the plurality of tasks corresponding to a foreign exchange need, the plurality of tasks generated from a list of

59

transactions by one or more entities in response to a first single action, the plurality of tasks associated with settlement information;

means for providing a user interface for task presentation of the plurality of tasks;

5 means for providing a user interface for multi-bid foreign exchange execution of tasks as foreign exchange transactions; and

means for sending a plurality of trade confirmations to the third computer system using the first computer system, each of the plurality of transaction confirmations corresponding to information about a foreign exchange

10 transaction and including settlement instructions, the plurality of trade confirmations generated in response to a second single action.

13. A computer data signal embodied in a carrier wave comprising:
a computer program for foreign exchange execution:
a first set of instructions for generating a plurality of tasks corresponding
15 to a foreign exchange need, the plurality of tasks generated from a list
of transactions by one or more entities in response to a first single
action, the plurality of tasks associated with settlement information;
a second set of instructions for providing a user interface for task
presentation of the plurality of tasks;

20 a third set of instructions for supporting multi-bid foreign exchange
execution of tasks as foreign exchange transactions; and

a fourth set of instructions for transmitting a plurality of trade
25 confirmations in response to a second single action, each of the
plurality of trade confirmations corresponding to information about a
foreign exchange transaction and including settlement instructions.

14. The computer data signal of claim 13, wherein the first set of instructions
accesses an enterprise resource planning (ERP) system to identify foreign exchange
needs.

15. The computer data signal of claim 13, wherein the first set of instructions receives a list of foreign exchange needs from an enterprise resource planning (ERP) system over a network.
16. The computer data signal of claim 13, wherein the second set of instructions 5 and the third set of instructions provide a graphical user interface using at least one or more of extensible markup language (XML), JAVASCRIPT(TM), and JAVA(TM).
17. The computer data signal of claim 13, wherein the computer program implemented using a client-server architecture with at least a portion of the 10 instructions in the sets of instructions operating on a first computer system and at least a second portion of the instructions in the sets of instructions operating on a second computer system.
18. The computer data signal of claim 13, wherein the computer program further comprises a fifth set of instructions allowing a third party to monitor the multi-bid foreign exchange execution.

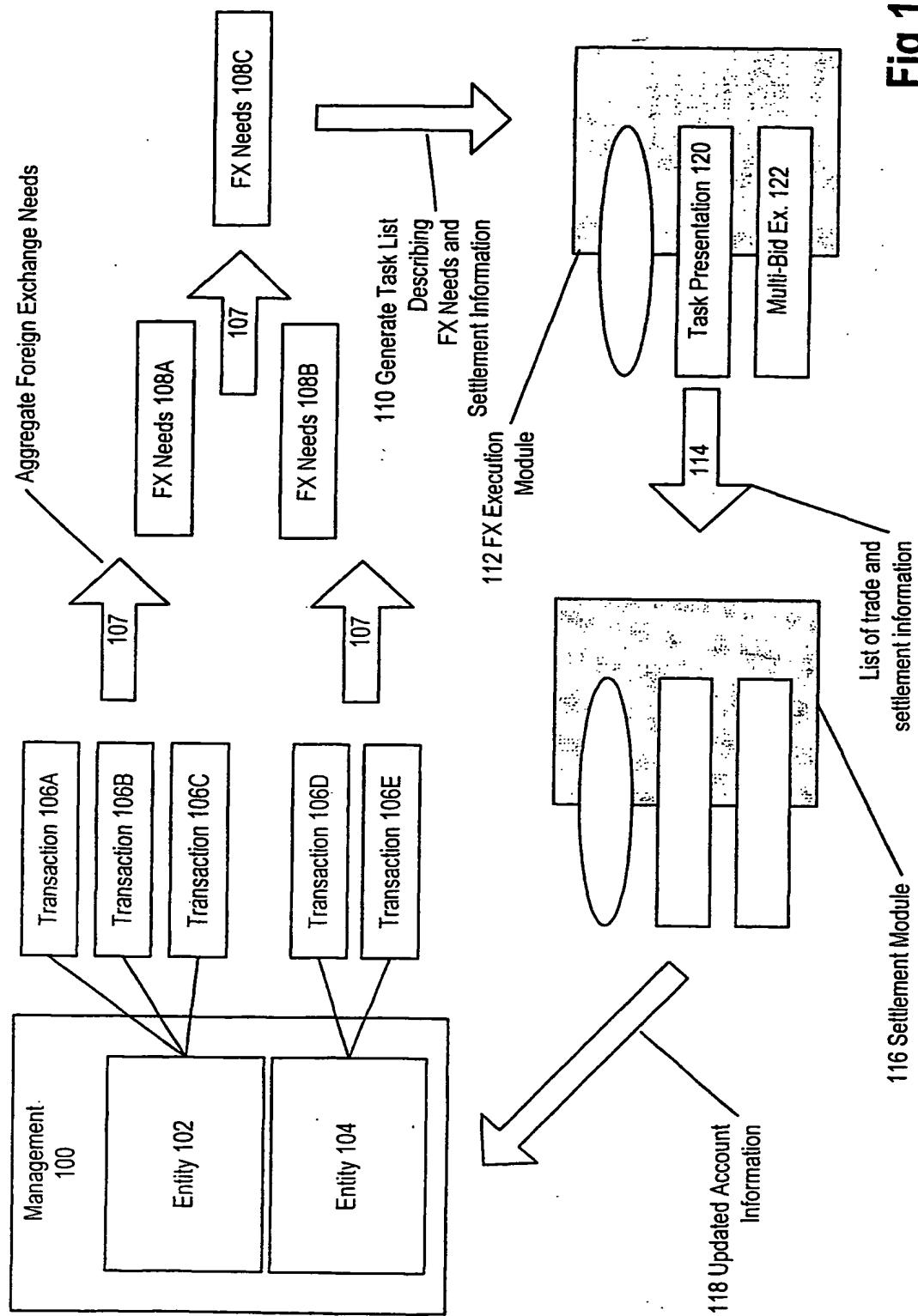


Fig 1

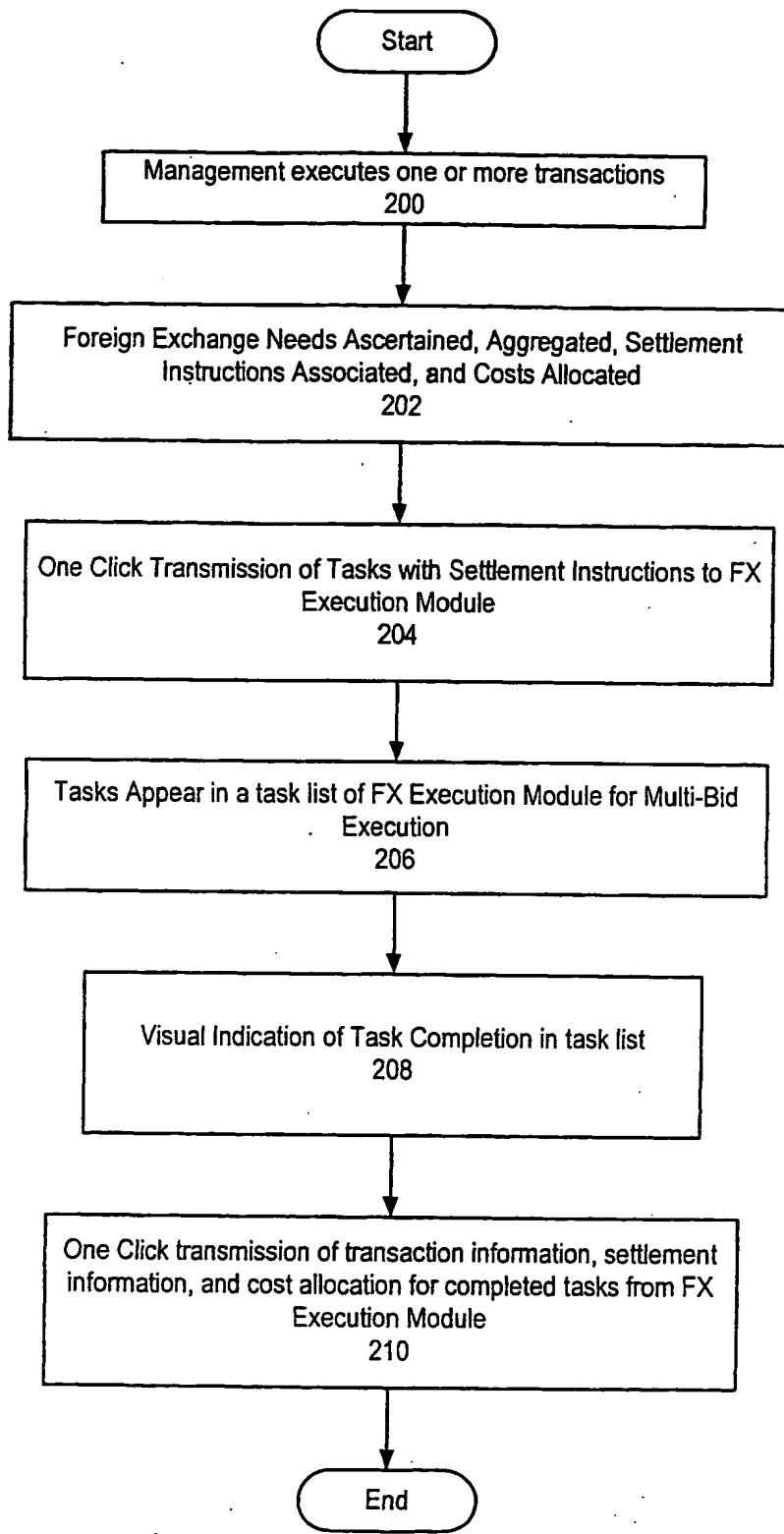
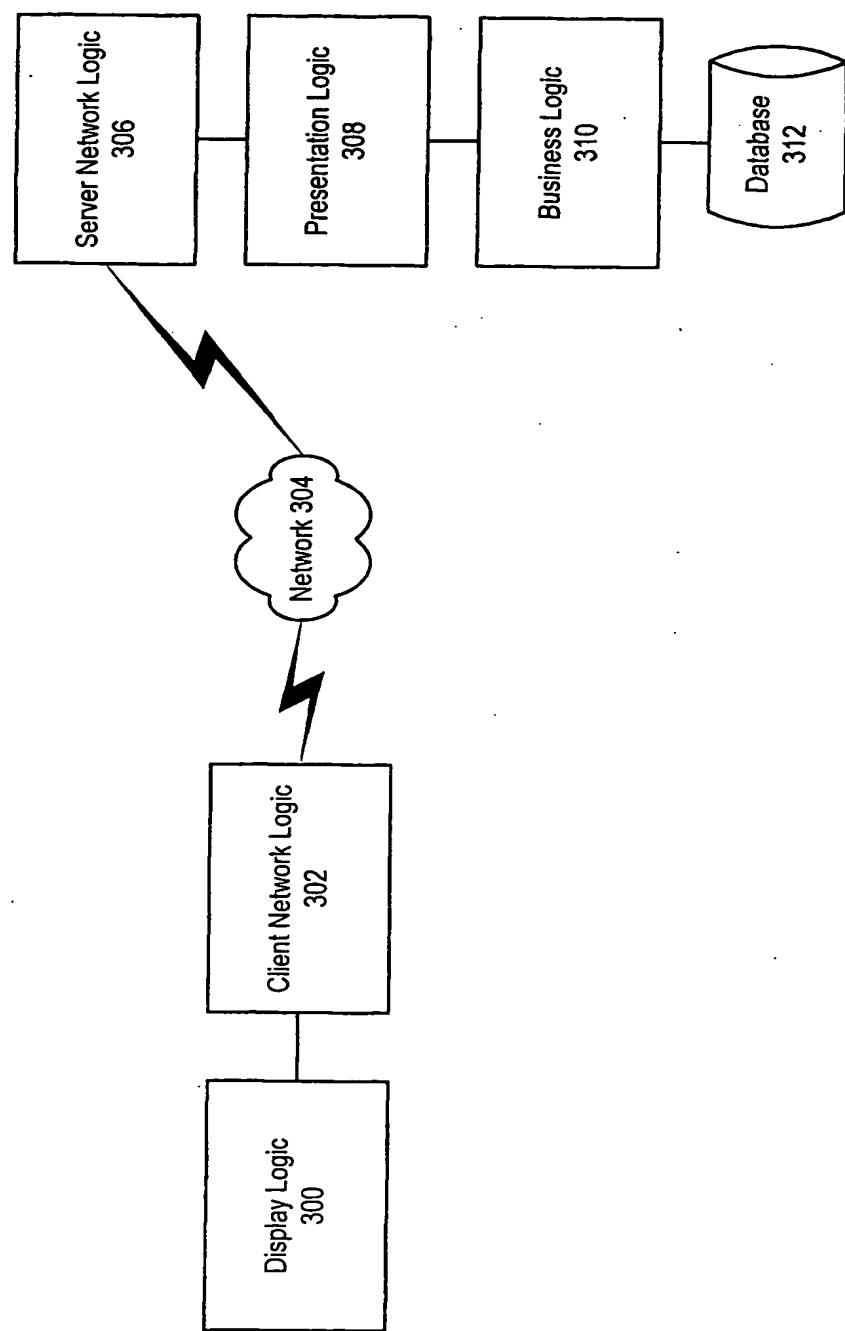


Fig 2

Fig 3



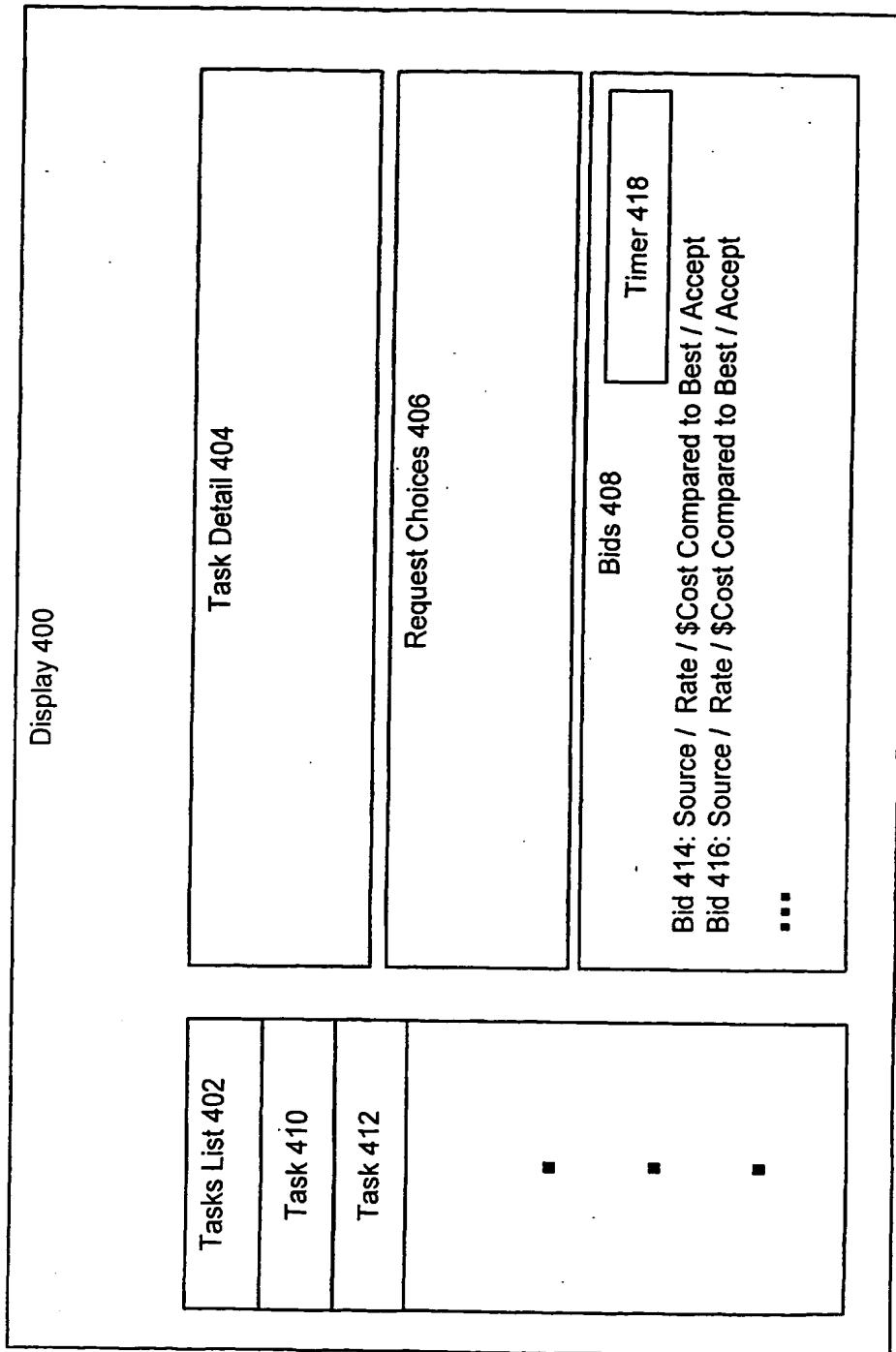


Fig 4

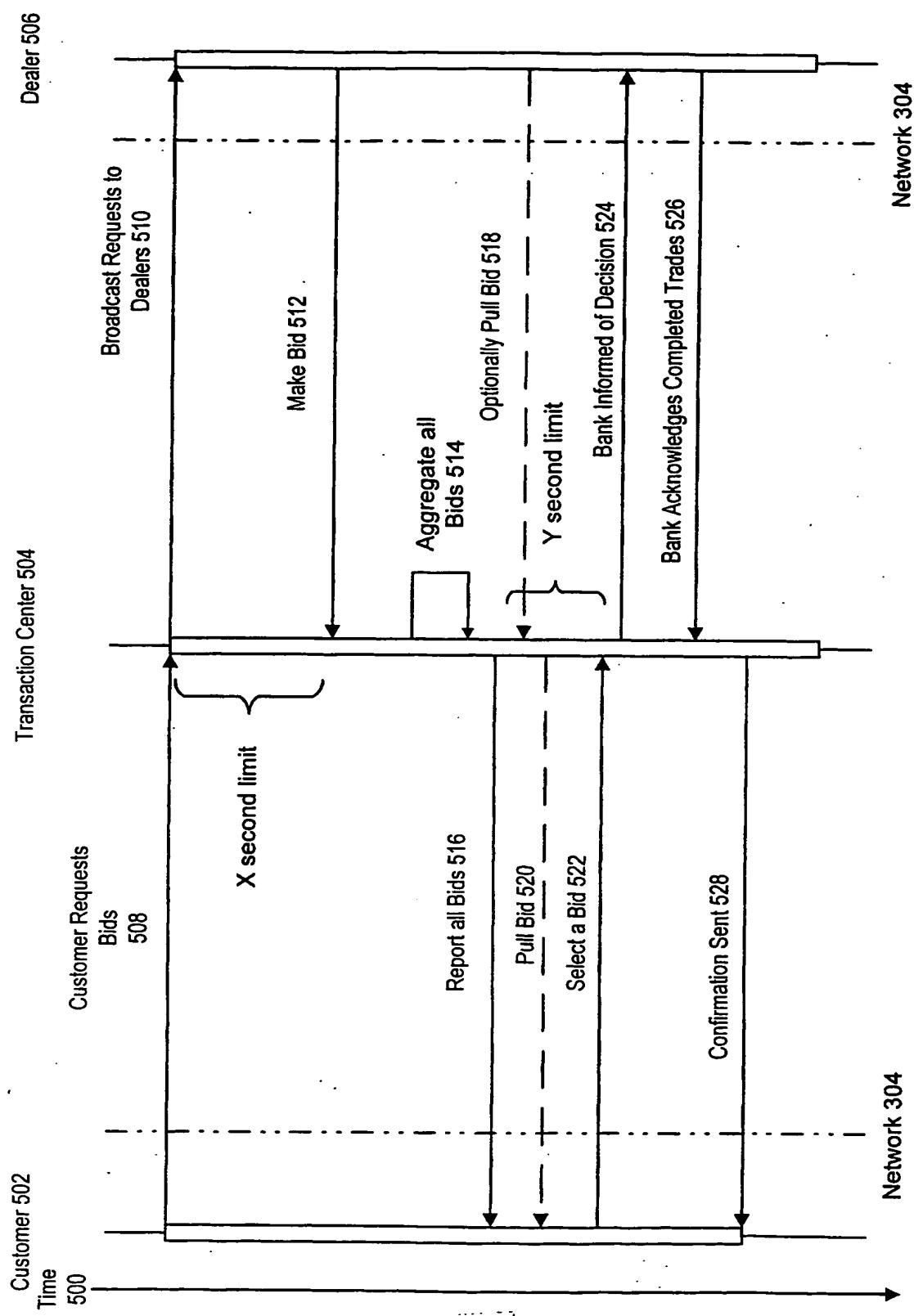


FIG. 5

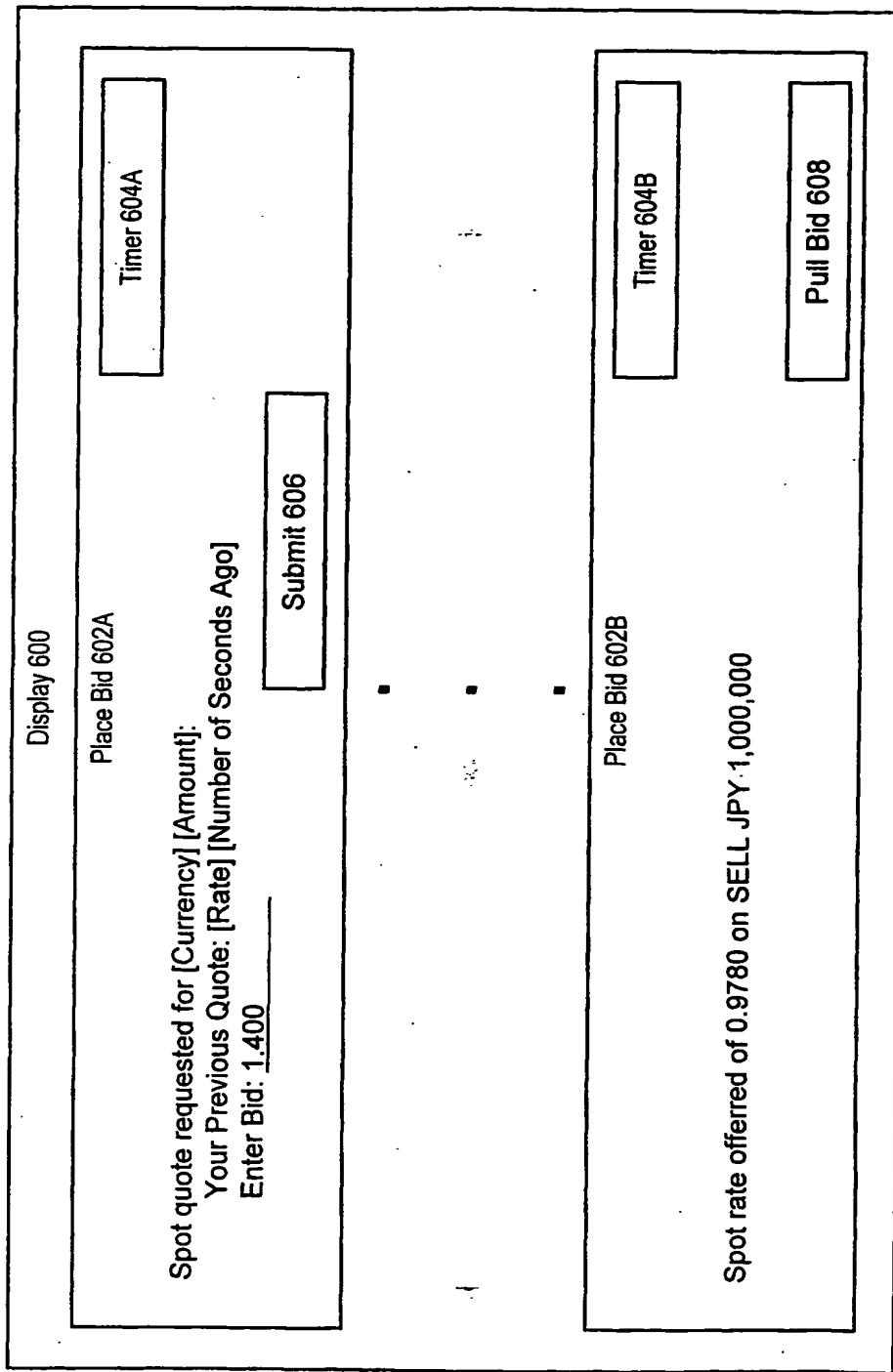


Fig 6